

Thanks for purchasing this fine ESPRESSIONE product. Please complete the information below and return promptly to help us validate your registration.

Mr. Mrs. Ms. Miss
First name Initial Last name
Address (Number and Street) Apt. #
City State Zip
Date of Purchase Phone Number E-Mail Address
Product Name: And Model #:

Name of Store Where Purchased:

Check the three (3) most important reasons influencing your purchase.

- Received as Gift, Prior Experience, Recommendation of Family/Friend, Recommendation of Salesperson, Product Packaging, Quality/Durability, Style/Appearance, Reputation, Warranty/Service, Value for Price, Product Features, Special Offer, Ease of Operation, Magazine Advertising, Newspaper Advertising, In-Store Display

Which kitchen appliances do you currently own or intend to purchase:

Table with columns: Currently own, Intend to buy, Currently own, Intend to buy. Rows include Coffeemaker, Espresso maker, Coffee grinder, Pastamaker, Deep Fryer, Toaster Oven/Broiler, Microwave Oven, Food Processor, Mini Food Processor, Stand Mixer, Toaster, Blender, Convection Oven, Bread Maker.

Date of Your Birth

Do you currently own any other Espresso Product? Yes No

Excluding yourself what are the ages of the people (in years) in your household?

Male Female Age Male Female Age Male Female Age I live alone Male Female Age

If you received this product as a gift, please indicate the occasion:

Anniversary, Housewarming, Wedding, Other

Education (please check which categories applies):

High School, Some College, Complete College, Graduate School

Which group best describes your family income?

Under \$ 15,000, \$ 15,000 - \$ 24,999, \$ 25,000 - \$ 49,999, \$ 50,000 - \$ 74,999, \$ 75,000 - \$ 100,000, Over \$ 100,000

In the last 6 (six) months have you or your spouse:

Purchased clothes through the mail?, Worked in your garden?, Purchased gifts through the mail?, Traveled on vacation?

Thanks for filling out this questionnaire. Your answers are important to us. Please check here if you would prefer not to participate in additional market research for Espressione or obtain information on new and interesting opportunities.



Espressione

LIMITED WARRANTY

What Does This Warranty Cover? We warrant each Espresso Coffee Machine to be free of defects in material and workmanship. Our obligation under this warranty is limited to replacement or repair, free of charge at our factory authorized service center, of any defective part of parts thereof other than parts damaged in transit, which shall be returned to us, transportation prepaid. This warranty shall apply if the Espresso Coffee Machine is used in accordance with the factory directions that accompany it. Warranty cards must be completed in their entirety and filed within 30 days of product purchase in order to become valid. Applies to original purchaser only and not product obtained from third party, ebay or auction.

How Long Does The Coverage Last? This warranty runs for one year from the date of purchase and applies only to the original purchaser.

What Does This Warranty Not Cover? This warranty does not cover defects or damage to the Espresso Coffee Machine which result from repairs or alterations to the machine outside our factory authorized service center, nor shall it apply to any Espresso Coffee Machine which has been subject to abuse, misuse, negligence or accidents. Also, consequential and incidental damages resulting from the use of this product or arising out of any breach of contract of this warranty are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

How Do You Get Service? If repairs become necessary or spare parts are needed, please visit us online at www.electra-craft.com or write:

ELECTRA CRAFT
41 Woodbine Street
Bergenfield, NJ 07621
email: info@electra-craft.com phone: 201 439 1700

ESPRESSIONE Service Center will discuss the problems you are experiencing with your Espresso Coffee Machine. If you will be shipping the machine for repairs, please include a \$15 check payable to Electra-Craft for return shipping, residents of CA exempt from return shipping charges. The coffee machine must be properly packed in the original packaging (keep loose parts) to prevent damage in transit. Any damage to the machine caused during transit is not the responsibility of ESPRESSIONE and will not be covered by this warranty. Should service be required on your ESPRESSIONE Espresso Coffee Machine outside the limited warranty, the ESPRESSIONE Service Center will advise you in advance of the estimated costs involved in the repair of your machine. These costs are entirely the responsibility of the consumer. The above warranty is in lieu of all other express warranties and representations. All implied warranties are limited to the applicable warranty period set forth above. Some states do not allow limitations on how long an implied warranty lasts, so the above exclusions may not apply to you. ESPRESSIONE does not authorize any other person or company to assume for it any liability in connection with the sale or use of its Espresso Coffee Machine.

How Does State Law Apply? This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Place
Stamp
Here



Espressione

C/O Electra-Craft, Inc.
41 Woodbine Street
Bergenfield, NJ 07621-3513

