

FREQUENTLY ASKED QUESTIONS

PRODUCT DESCRIPTION

What is QuicTile? QuicTile is a floating floor system comprised of glazed porcelain tile laminated to a proprietary core backer with a patented locking system.

SIZES

What sizes are available in QuicTile? Sizes (nominal) include 6x24, 6x36 and 12x24

What thickness is QuicTile? Tile thickness is 12x24 & 6x36 - 8.5mm, 6x24 - 8mm. The core backer is 4mm thick. Total QuicTile product thickness is 12x24 & 6x36 - 12.5mm, 6x24 - 12mm.

What size are the grout joints? 6x24 = 3/16" (Calibrated), 12x24 & 6x36 = 1/8" (Rectified)

TECHNICAL DATA

What are the subfloor flatness/level requirements? 3/16" over 10 ft and 1/16" over 1 ft

What are the subfloor deflection requirements? L/360

If installed over slab, is there a moisture content requirement? Yes, 85% RH or less using ASTM 2170

What is the impact resistance rating? 1/2 lb. steel ball drop: 35" – 70" high

What is breaking strength? >475 lbs

What is the thermal expansion rate? 0.2 mm at 149 °F

What is the sound transmission rating? With QuicPrep Underlayment: IIC - 64/STC - 63

INSTALLATION

What tools are needed to install QuicTile? We recommend the Roberts flooring installation kits SKU #417838 or SKU #1004176448 depending on if you need a rubber mallet. Both kits include a tapping block, pull bar, and wall spacers.

What subfloors can QuicTile be installed over? Concrete, 3/4" plywood or OSB over 16" or 20" O.C. joists, or other firmly bonded hard surfaces such as tile, hardwood, and LVT.

Can QuicTile be installed over carpet? No, only hard surfaces that meet level and deflection criteria

Does QuicTile require acclimation? If stored and installed above freezing temperatures of 32°F, QuicTile does not require acclimation. If stored below 32°F, an acclimation period of 12 hours is required. See installation instructions for full details.

Can QuicTile be installed over a sound mat system? Use QuicPrep Underlayment SKU #1005286227.

Can QuicTile be installed over floor heating systems? Yes, QuicTile is approved for use over hydronic radiant systems when installed as a wet installation.

What offset can QuicTile be installed? For 6x24 and 12x24 products, QuicTile can be installed at a 33% or 50% offset. 6x36 products can be installed at a 33% offset. QuicTile products cannot be installed in a straight grid or herringbone pattern.

Can QuicTile be installed in a herringbone pattern? No. The locking tile system requires the product be set in a staggered pattern.

Can QuicTile be installed on walls? No, QuicTile can only be installed over floors.

Can QuicTile be installed outdoors? No, QuicTile can only be installed indoors.

Can QuicTile be installed in the shower? No, QuicTile is not suitable for shower applications.

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Will a small chip on the profile render the tile unusable? No, a small chip (up to 1 inch) will still allow the tile to be installed and will perform as expected.

How do you cut QuicTile? To cut QuicTile, use a manual tile cutter "Score & Snap" tool or/and a wet saw.

What construction section will QuicTile be classified in? Due to the product being tile and since grouting is involved, QuicTile will still be classified in Section 09300. However, it should also be considered a "floating tile floor".

What are the expansion joint requirements? QuicTile requires an expansion joint every 100 linear feet and requires compensating for control joints.

How much expansion allowance is required on the perimeter edge of the floor? Use spacers to provide a 1/4" gap on all perimeter edges, columns, or other fixed walls.

How do we address floor transitions? Use the appropriate Schluter profile for the specific application.

How are the Schluter transitions adhered to the subfloor? Use a construction adhesive to bond the transition to the subfloor or anchor using screws.

Can I use QuicTile in an area with a drain? No. Due to the level requirements of the QuicTile system, it will not allow for the slope to a drain. This is an installation more suitable for traditional tile.

Can cabinets be installed on top of QuicTile? Yes.

UNDERLAYMENT

What underlayment is required for the QuicTile system? QuicPrep Underlayment SKU #1005286227

What is QuicPrep Underlayment? QuicPrep is an extruded polystyrene foam that provides support and sound and water barriers for QuicTile.

What is the purpose of QuicPrep underlayment? QuicPrep is a fast, simple, fanfold underlayment that is easy to cut and lay on the floor. It serves as an acoustic and moisture barrier for the floor, smooths out the subfloor and provides support to maximize the performance of QuicTile's patented locking system. QuicPrep underlayment also improves underfoot comfort, provides compression strength and thermal insulation, is compatible with many types of underfloor heating, and reduces sound transmission to the room below.

What is the packaging or size of QuicPrep? It is sold in 100sf packages.

What is the thickness of QuicPrep? 1.35mm

Is QuicPrep Underlayment waterproof? Yes

GROUT

What grout is required for the QuicTile™ system? QuicTile™ by Daltile® Grout is a premium, premixed water-based flexible grout designed specifically for use with QuicTile™. QuicTile™ by Daltile® Grout offers the ultimate in color accuracy, water resistance, and stain and crack protection.

What size container is QuicTile™ by Daltile® Grout sold in? 9 lb container

What is the coverage rate for QuicTile™ by Daltile® Grout? 6x24 = Approx. 80sf/container, 6x36 = Approx. 127sf/container, 12x24 = Approx. 197sf/container.

What is the working time for QuicTile™ by Daltile® Grout? Working time is 3 hours. Tack free time is 8 hours.

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Can I use QuicTile™ by Daltile® Grout in the Shower? The QuicTile™ Tile System is not suitable for the shower. However, QuicTile™ Grout can be used in the shower with other ceramic and porcelain tile - Installations need proper waterproofing membrane in place as well as proper cure time of 3 days or greater (please reference TDS).

How long do I have to wait to walk on the floor? Ready for light traffic in 24 hours. Ready for heavy foot traffic in 72 hours.

Can QuicTile™ by Daltile® Grout be used on traditional installations? Yes, follow installation instructions provided on the packaging and found on HomeDepot.com.

Should I seal QuicTile™ by Daltile® Grout? QuicTile™ Grout is a pre-mixed grout that is self-sealing by nature. Not only is sealing not necessary, it is not recommended as it may not bond with QuicTile™ Grout.

What tiles can I use with QuicTile™ by Daltile® Grout? QuicTile™ Grout can be used with QuicTile™ by Daltile®, porcelain tile, ceramic tile, some glass tile, metal, and natural stone. If using with tile other than QuicTile™, we recommend testing a small area to make sure it doesn't scratch the tile.

WARRANTY

What is the product warranty?

Residential: Limited Lifetime Residential

Commercial: 1 Year Light Commercial

NOTE: Approved underlayment and grout must be used to comply with the warranty.