

Chart 1 Troubleshooting

PROBLEM	POSSIBLE REASONS	SOLUTION
Cable kinking or breaking.	Cable is being forced. Cable used in incorrect pipe diameter. Motor switched to reverse. Cable exposed to acid. Cable worn out. Cable not properly supported.	Do Not Force Cable! Let the cutter do the work. Use correct cable/equipment. Use reverse only if cable gets caught in pipe. Clean cables routinely. If cable is worn, replace it. Support cable properly, see instructions.
Cable turns in one direction but not the other.	Faulty FOR/REV switch.	Replace switch.
Ground Fault Circuit Interrupter (GFCI) trips when machine is plugged in or when switch is depressed.	Damaged power cord. Short circuit in motor. Faulty Ground Fault Circuit Interrupter (GFCI). Moisture in motor, switch or on plug.	Replace cord set. Take motor to authorized service center. Replace cord set that includes a Ground Fault Circuit Interrupter. Take drain cleaner to an Authorized Service Center.
AUTOFEED doesn't work.	AUTOFEED full of debris. AUTOFEED needs lubrication.	Clean AUTOFEED. Lubricate AUTOFEED.
Machine wobbles or vibrates while cleaning drain.	Cable not evenly distributed.	Pull all cable out and refeed in, evenly distribute.