



Frequently Asked Questions

What is Viatera®

Viatera® is made from up to 93% natural quartz and blended with advanced polymer resins and colorfast pigments. Viatera® provides stunning color choices and hygienic properties with the look and feel of natural stone. You can enjoy the attractive and functional surface with no need for sealers.

How does Viatera® compare to other quartz surfaces?

Viatera® is an internationally recognized quartz surface manufactured to the highest quality standards in our modern, eco-friendly manufacturing plant. Our processes and controls are the best in the industry and assure Viatera® meets or exceeds standards for hygiene properties and performance backed by our Lifetime Limited Warranty.

How long will Viatera® quartz surface last?

Viatera® was designed to keep up with our ever demanding needs while providing you the utmost elegance and beauty countertops have to offer. The countertop is not indestructible; however by following the simple care and use guidelines, you may enjoy many years of natural beauty along with peace of mind as it comes with a lifetime limited warranty.

How heat resistant is Viatera® quartz?

Viatera® can endure the everyday rigors or normal cooking temperatures for a short duration without the fear or scorching or burning however we recommend using hot pads and trivets when cooking. Do not place high-heat cookware, such as electric skillets, frying pans, griddles or slow cooker directly on the surface, always be sure to use hot pads and trivets. With proper care and maintenance, Viatera® will remain beautiful and durable for many years.

How do I maintain Viatera® quartz surface on a daily basis?

Normal cleaning of Viatera® requires only a damp cloth or paper towel and mild household detergent. For sticky spots, liquid detergent may be required. The following are recommended commercial cleansers that are available for routine care of your Viatera® quartz surface: non-bleach, non-abrasive liquid household cleaners. Simple Green® lime-scale remover, vinegar cleaner (Diluted), Formula 409® Glass and Surface Cleaner, Lysol®, Greased Lightning®. View our Use and Care guide for more information.

How does one properly use waxing and sealing for Viatera® quartz?

Viatera® does not require sealants or waxes to be applied during its lifetime, thus it's considered low maintenance. Because it is non-porous, a sealer will not absorb into the material and would be ineffective. The use of sealants or waxes will void the product warranty. By following normal cleaning procedures, your countertop will always retain its luster.

What is the warranty on Viatera® quartz?

Viatera® is backed by our limited lifetime non-transferrable warranty. See warranty for more information.

Is Viatera® quartz environmentally friendly?

Viatera® is environmentally friendly, supporting a greener earth by using sustainable material and an eco-friendly manufacturing process. It is NSF (National Sanitation Foundation) and Greenguard® certified.