

Warranty

We offers a warranty covering defects in workmanship, materials, and construction of our furniture for a period of 6 months.

If a defect is found during that period, we will either repair or replace the defective item, or substitute a different item. The final decisions is at the discretion of Home Depot Merchant.

Our warranty is valid only where customer maintains a humidity level in the range of 35%-45%. Within that range, and especially outside of that range, splitting of wood should not be considered a defect, but rather appreciated as an inherent characteristic of solid wood. Nevertheless this warranty will cover splitting of wood that occurs within 6 months and within the specified humidity range.

Our warranty is not transferable to another owner.

Small marks, dents, and scratches are normal for hardwood and will occur over the lifetime of your furniture, perhaps including the time of shipping and delivery. Our goal is that you receive your furniture in perfect condition and we take responsibility for all damage that may occur while it is in our possession.

Non-Warranty Repairs:

Damage done to the furniture after delivery is the responsibility of the customer. We will do what we can to help you with minor repairs, touch up, etc. for free or a nominal charge depending on the issue. On rare occasions we may send items back to the builder for repair. Shipping and repair charges will apply in these cases.