

PRESTIGE STONE & GRANITE

FIFTEEN YEAR LIMITED WARRANTY

TERMS OF THE WARRANTY

This limited warranty of Prestige Stone & Granite applies to flooring and surfacing products manufactured or distributed by Prestige. The purchased product is guaranteed to be free from manufacture and workmanship defects for a period of fifteen years from date of purchase. Defect is defined as a deficiency in the product's ability to serve its purpose within the industry's standard protocols. Prestige Stone & Granite provides appropriate application instructions detailed on all Prestige boxes and places of purchase. This warranty is deemed void if the recommended applications are not followed.

NOT COVERED BY WARRANTY

All warranty claims must be reported immediately. All products must be inspected prior to installation. **After installation, Prestige Stone & Granite disclaims any liabilities.**

This warranty does not cover:

- Damage from customer misuse including negligence, physical, or chemical abuse
- Defect due to installation
- Variation in technical specifications (thickness/color/shade), as they are inherent due to the nature of the product and production process

TO MAKE A CLAIM:

1. Notify Prestige Stone & Granite upon immediate discovery of any defect within the Warranty Period.
2. A Prestige Stone & Granite associate will examine the product for defect.
3. If defect is validated, Prestige Stone & Granite will notify the buyer. Prestige Stone & granite reserves the right to corrective action in the form of repair, replace, or refund the purchased product.