



April Cornell online Return Policy:

Merchandise must be returned unused, unwashed, in original condition with tags attached. Please include packing slip/receipt or order confirmation. If packing slip or order confirmation is not available, please provide your name and contact information on a piece of paper with your return. If merchandise is damaged or has a quality issue, please contact Customer Service at 888-332-7745 before returning. Please allow 2-3 weeks to process your return.

TIMING:

We are unable to process exchanges, credits or refunds after 30 days. For questions regarding timing, please contact our Customer Service department Monday thru Friday 8:30am to 5pm EST.

EXCHANGE:

If you would like to exchange an item, please follow the instructions below, or contact Customer Service at 888-332-7745 to make an expedited exchange.

- Return unwanted item within 30 days of receipt.

- Detach and keep the top portion of your packing slip for your records.

- Complete the bottom portion of your packing slip with your name and contact information including phone number. (If you are not the original purchaser, please include their name as well.)

- Send return to:
US: April Cornell Returns
131 Battery Street
Burlington, VT 05401