



Return Policy

OVERALL RETURN GUIDELINES

These are NutriChefKitchen's Overall Return Guidelines applicable only to products purchased by you directly from the NutriChefKitchen website. All returns must meet the overall guidelines in order for the individual return policy to apply.

- Returns for refund may be subject to a restocking fee. Feel free to contact us [Here](#) about Refunds, Partial Refunds and Restocking Fees.
- All products that are new with the retail packaging never opened can be returned to NutriChefKitchen within 30 days regardless of the individual return policy.
- Products that are received by NutriChefKitchen in any of the following conditions are not eligible for return and may be rejected:
 - Any product not purchased from NutriChefKitchen
 - Any product that does not exhibit the described reason for the return (i.e., A return initiated for a DOA product that powers on and works properly upon inspection)
 - Any product with missing, damaged, altered, or otherwise unreadable serial number label, manufacturer model or part number label, and/or warranty label
 - Any product that is returned without all original packaging and accessories, including the retail box, manuals, cables, and all other items originally included with the product

- Refund returns received in this condition may incur a restocking fee or be rejected. Feel free to contact us [Here](#) about Refunds, Partial Refunds and Restocking Fees.
- Any product from which the UPC code has been removed from its packaging
- Any product that exhibits physical damage
 - If you received your product damaged, please [contact us](#) to resolve this issue. This is would not be considered a return.
- Any product for which you have submitted a mail-in rebate
- Any product which appears tampered, customized or altered in any way

STANDARD RETURN POLICY

- Return for refund within 30 days
 - For information about restocking fees, Feel free to contact us [Here](#)
- Return for replacement within 30 days
 - Return shipping labels are free for replacement returns of the same item within the return policy period and can be obtained while creating your return online. You can create your return online [Here](#)
- Contact us to learn more about our return process and guidelines

This is our Standard Return Policy. Items covered by this policy must be returned to NutriChefKitchen **within 30 days of the invoice date** for this policy to apply.

REPLACEMENT ONLY RETURN POLICY

- Return for refund within: non-refundable
- Return for replacement within 30 days

- Return shipping labels are free for replacement returns of the same item within the return policy period and can be obtained while creating your return online. You can create your return online [here](#)

This is our Replacement Only Return Policy. Items covered by this policy (those products for which NutriChefKitchen states "This item may be returned for a replacement within 30 days only") must be returned to NutriChefKitchen **within 30 days of the invoice date** for this policy to apply. Products covered by this return policy may only be returned for a replacement of the same item. If the original item is no longer available, a Gift Card in the amount of the price originally paid will be issued. **Products subject to this policy cannot be returned for a refund.**

MANUFACTURER ONLY RETURN POLICY

- Return for refund within: non-refundable
- Return for replacement within: non-replaceable
- Feel free to contact us about our return process and guidelines [here](#)

This is our Manufacturer Only Return Policy. Items covered by this policy (those products for which NutriChefKitchen states "This item cannot be returned for a replacement or refund") cannot be returned to NutriChefKitchen. These products are covered by a Manufacturer Warranty which can be obtained by contacting the respective manufacturer for assistance after purchase.

SERVICES AND EXTENDED WARRANTIES RETURN POLICY

- Return for refund within: 90 days
- Return for replacement within: non-replaceable
- Feel free to contact us about our return process and guidelines [here](#)

This is our Services and Extended Warranties Return Policy. Items covered by this policy (those products for which NutriChefKitchen states "This service or extended warranty can only be returned for a refund within 90 days if the service or warranty

has not been used or redeemed.") can be returned if the service or warranty has not been used or redeemed. A return must be initiated by NutriChefKitchen within 90 days of the invoice date for this policy to apply.

OUT-OF-STOCK (BACK-ORDER) ITEMS

If NutriChefKitchen no longer carries an item that is sent in for replacement, or if that item is simply out of stock, NutriChefKitchen will issue you a refund. If the item is returned within 30 days of the original invoice date, a full refund will be issued. If the item was returned beyond 30 days of the original invoice date, a store credit refund at the current market value of the product will be issued. A current-market-value refund may not exceed the original invoice price.

QUANTITY PURCHASES

While NutriChefKitchen is more than happy to fill your order for a quantity of ten (10) or more of any given item in our inventory on a single purchase order, please understand that an order of that size, once the purchase is completed, is automatically non-refundable. All other specific conditions related to the ordered item still apply, including any and all stipulations relative to any available replacement return policies. Please contact Customer Service with any questions you may have.