

1-YEAR WARRANTY

We extend the following warranty to the original purchaser of the roller shade product:

- Manufacturer defects and shipping damage (reported within 15 calendar days)
- *Motorized components* (including tubular motors, and remotes) are covered for one (1) year from date of delivery, provided window covering is installed to specifications in installation instructions in the window it was intended for.
- *Materials, operating mechanisms* (including springs, fabric, and hardware), *and other parts* are covered for one (1) year from date of delivery, provided window covering is installed to specifications in installation instructions in the window it was intended for.

If your product is defective during the warranty period, we will repair or replace the defective product. We will not be held responsible for user inflicted installation errors, as well as reimbursement for any cost in conjunction with exchange or installation of the warranted product or products.

What is not covered:

- Variations in texture, construction or color of natural products, slight warping of wood products, and natural color changes to materials that take place over time.
- Product failure due to any of the following:
 - Improper installation, operation, or cleaning.
 - Normal wear and tear because of time and repetitive daily habits. Examples of normal wear and tear include faded blinds/shades from continued exposure to the sun or a frayed pull string that has worn out through normal use.
 - Excessive exposure to heat, sunlight, or moisture.
 - Damage from children, pets, or insects.
 - Improper cleaning.
 - Alteration of any kind.
 - Products that exceed size recommendations or are outside of product specifications (as shown in product catalog).

Resolution of Warranty Issues:

- Repair or Replace: We will determine, at our discretion, whether the product will be repaired or replaced.
- Product Discontinuation: If a product replacement is needed for a discontinued product still under warranty, we will provide a substitute product that matches as closely as possible. If there are multiple products in the same room, only the defective product will be repaired or replaced. Every effort will be made to match the original specifications.
- After Warranty Expiration: Unfortunately, once your warranty has expired, we will not be able to replace or repair your original window covering. However, we will be happy to help you purchase a new product that meets your needs.

To obtain service, contact our customer support team at support@markisolusa.com

iFitTM CORDLESS ROLLER SHADE