Outdoor Furniture WARRANTY

All our shop furniture has a 30 days limited manufacturer warranty. All the home furniture manufactured or sold by us is warranted to be free from defects in materials and workmanship. This warranty is extended only to the original purchaser, and must be purchased from an authorized furniture dealer. If an outdoor product manufactured fails structurally due to a defect in materials or workmanship during the 30 days term of the limited warranty, we will replace the item or part without charge. If a product is discontinued or not available,we reserve the right to substitute similar products of an equal or greater value.we reserves the right to resolve any warranty issue with monetary compensation in lieu of product replacement.

Warranty includes seating, fabric, frames, cushions. Warranty does not include nor cover non-residential use, normal fading, and discoloration, rust on general steel frames, normal wear and tear, scratches, chips, misuse, abuse, neglect, improper cleaning products, use of sun-tan oils or chemicals, vandalism, damages due to improper assembly, acts of nature, and other circumstances beyond defects in material and workmanship. Warranty does not include pickup, delivery, or home inspection.

Note:We will not be responsible for the goods that are intentionally damaged

To submit a warranty claim, photos of the damaged furniture must be submitted via email or USPS mail. Customer must also provide the original purchase receipt for the purchase.

Our Hours of operation are: Monday thru Friday 8:00AM to 5:00PM EST.