

## **Commercial Carpet Tiles**

5-Year Limited Warranty Information

## 5-Year Limited Manufacturing Defects Warranty

Foss Floors extends a 5-year limited warranty to the original purchaser or user of Foss carpet in residential, office, and storefront indoor and outdoor applications. This carpet is warrantied from manufacturer's defects for five years for indoor and outdoor residential, office, and storefront applications from the date of purchase.

## WHAT IS NOT COVERED:

- Carpets used incorrectly or under improper conditions
- Carpets damaged by improper care and use, including but not limited to: burns, cuts, tears, indentations, and appliance damage
- Moisture, alkaline, or hydrostatic pressure damage from subfloor
- Identifiable surface stains
- Difference in the color between samples or photographs and the actual carpet
- Any application other than owner-occupied indoor and outdoor residential use
- A slight off-register that can occur due to the nature of cutting

To obtain benefits from this limited warranty, any claims must be sent in writing, along with defective carpet(s), to: Foss Floors, 243 Huffaker Road, Rome, GA 30165. Foss will respond promptly to any notification of a warranty claim, but reserves the right to inspect and test the carpet prior to replacement.

Foss Floors makes no warranty of merchantability or fitness for a particular purpose. The sole remedy provided by these warranties or any implied warranty is replacement remedies for incidental or consequential damages are expressly excluded. Some states do not allow the exclusion of limitation incidental or consequential damages, so the above limitations may not apply to you.

This warranty gives you specific legal rights and you may also have other rights, which may vary from state to state.

This warranty specifically exclude stairs, as application on stairs is not advised.

IMPORTANT NOTE: Store tiles in the room you plan to install for 24 hours at a minimum of 50-degrees during and for 48 hours after installation.

\*For warranty details go to: http://www.fossfloors.com/support/warranty/