Duration: From the date of purchase by the original Purchaser or 12 months from the date of shipment or whichever comes first.

- One Year (12-Months) Warranty on equipment structure*
- One Year (12-Months) Warranty on operating components
- One Year (12-Months) Free-Shipping** on ground-freight charges related to warranty performance

A. Optional Extended 2-Year Warranty

Available only BEFORE you place your final order, we double your warranty from one year to two. For a small extra charge, ensure your Cool Boss swamp cooler is absolutely covered for two full earth revolutions around the sun—that's a whole lot of heat!

B. Standard Limited Warranty

1. Who gives this warranty (Warrantor): BendPak Inc., 1645 Lemonwood Dr., Santa Paula, CA 93060
2. Who receives this warranty (Purchaser): The original Purchaser (other than for purpose of resale)
3. What products are covered by this warranty: Cool Boss portable evaporative air cooler
4. What is covered under this warranty: manufacturer defects due to material and/or workmanship with the exceptions noted below.
5. What is not covered under this warranty:
a. Any failure that results from Purchaser's abuse, neglect or failure to operate, maintain or service product in accordance with instructions provided in the owner's manual(s) supplied
b. Any damage caused by using equipment beyond rated capacity and/or capability
c. Items or service normally required to maintain the product, i.e. lubricants, oil, etc.
d. Items considered general wear parts such as rubber or plastic pads/protectors, worn casters/wheels, plastic trays, etc. unless wear or failure is a direct result of manufacturer defect due to material and/or workmanship
e. Any component damaged in shipment or any failure caused by installing or operating equipment under conditions not in accordance with installation and operation guidelines or damaged by contact with tools or surroundings
f. Any component failure caused by rain, excessive humidity, corrosive environments or other contaminants
g. Rusted components due to improper maintenance or corrosive environments
h. Cosmetic defects that do not interfere with product functionality
i. Damage due to incorrect voltage or improper wiring
j. Any incidental, indirect, or consequential loss, damage, or expense that may result from any defect, failure, or malfunction of a Cool Boss product
k. All electrical components are guaranteed for one year against defects in workmanship and/or materials when the lift is installed and used according to specifications
6. Responsibilities of Warrantor under this warranty: Repair or replace with either new or reconditioned unit at Warrantor's option, component and/or unit which is defective, has malfunctioned and/or failed to conform within duration of the warranty period
7. Responsibilities of Purchaser under this warranty:
a. Provide dated proof of purchase and maintenance records
b. In some cases, components may be required to be shipped to the nearest Cool Boss Authorized Service Center. Freight costs, after 12-months, must be borne by the Purchaser
c. Use reasonable care in the operation and maintenance of the products as described in the owner's manual(s)
8. When Warrantor will perform repair or replacement under this warranty: Repair or replacement will be scheduled and serviced according to the normal work flow at the servicing location, and depending on the availability of replacement parts
*Equipment structure is defined as any non-moving permanently affixed frame or main body, or sub-structures that are non-moving and permanently affixed or attached to any main equipment structure or frame

**Free-shipping applies to direct shipping points within the 48 contiguous United States. Rural area shipping surcharge may apply for remote addresses

C. Limitation of Liability

Cool Boss shall have no obligation pursuant to this Warranty with respect to products which in our sole judgment have been altered damaged, misused, abused, badly worn, lost or improperly maintained. This Warranty is null and void if the customer or any other person other than an authorized representative of Cool Boss has made any attempt to service or modify the tool prior to its return to Cool Boss under this Warranty. In no event will either party be liable for any damage caused by the other party's failure to fulfill its responsibilities under these terms and conditions. In no event will either party be liable for any lost profits, lost savings, incidental damage, or other economic consequential damages Cool Boss products are provided and sold as is without any express or implied warranties including warranties of merchantability or fitness for particular purpose. No warranties, expressed or implied, will apply after this period. Cool Boss may modify these terms and conditions at any time by either providing the customer with written notice or posting such revised terms on www.thecoolboss.com. Such revised terms shall be effective thirty days from the date of such written notice or posting.