

CARRO

Smart Life Stays In Motion

WARRANTY CARD



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CARRO Limited Lifetime Warranty

CARRO grants this limited warranty to the original purchaser of this Carro ceiling fan for the original installation location. This document can be found online at carrousa.com. Thank you for choosing CARRO!

How Can Warranty Service Be Obtained?

Proof of purchase is required when requesting warranty service. The original purchaser must present a sales receipt or other document that establishes proof of purchase. Carro, at its sole discretion, may accept a gift receipt. To obtain service, contact CARRO online or by phone. Email: cs@carrohome.com | Tel: 888-253-2374



What Does This Warranty Cover?

Motor – Three-Year Warranty

If any part of your ceiling fan motor fails within the first year due to a manufacturing defect as determined solely by Carro, we will provide you the replacement parts free of cost. After the first year of purchase, we will provide you two-year motor warranty service.

LED Kit – Five-Year Warranty

If your LED light kit (not including cover) fails at any time within five years of the date of purchase due to manufacturing defect as determined solely by carrousa.com, we will provide a replacement free of charge. The five-year limited warranty applies only to the LED kit itself and does not apply to other components such as remote-control, AC adapter, and PCB. Other components are included in the three-years warranty below.

Other – Three-Year Warranty

Except as otherwise indicated throughout this warranty, if any part of your Carro Smart Ceiling Fan fails at any time within three years of the date of purchase due to a manufacturing defect, as determined solely by Carro, we will provide a replacement part free of charge.



Thank you for your purchase

We appreciate your business

We offer Life Time Technical Support and Limited Warranty!



What Does This Warranty NOT Cover?

Labor Excluded. This warranty does not cover any costs of fees associated with the labor (including electrician's fees) required to install, remove, or replace a fan or any fan parts.

The warranty does not cover remote control batteries. Fans installed outside the United States owned by someone other than the original purchaser are excluded from the warranty coverage. The warranty will be invalid if the customer failed to establish the proof of purchase. Fans purchased from an unauthorized dealer. The warranty does not cover wear and tear. The also does not cover cosmetic damages. If the fans get damaged due to improper installation, misuse, improper care, modifications to the fan, improper or incorrectly performed maintenance or repair, improper voltage supply or power surge, use of improper parts or accessories, failure to provide maintenance to the fan, or natural disasters (e.g. flood) the warranty will not cover it. The warranty does not cover any accidental damages.

Warranty is applied only to the original purchase and extended to the original purchase date. Any replacements will be considered as a part of the original purchase.

CARRO

SMART HOME TECHNOLOGY

FEEL FREE TO CONTACT US AT:

Carro USA Inc.

1431 South Baker Ave, Ontario Ca91761

Tel:(888) 253-2374

Email: cs@carrohome.com

Facebook

facebook.com/carrousa

Instagram

instagram.com/carro_usa



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