TERMS AND CONDITIONS OF SALE

Selling Policy - Possession of our price list or jobber discounts is not an offer to sell. All orders are subject to acceptance by the home office in Colorado Springs, Colorado.

Minimum Invoice - No invoice will be rendered for less than $25.00 list.

Cash Discount - 3% 15 days from date of invoice or 2% 10th Prox., Net EOM

Freight Allowance - All goods sold F.O.B shipping point. For shipments in the continental United States and Canada, **full freight will be allowed on orders of $2,000.00 or more list.** No freight allowance on smaller shipments. We reserve the right to ship the most economical way.

Foreign Shipments - (including **Alaska** and **Hawaii**) will be allowed full freight, according to the conditions listed above, to the embarkation point in the continental United States only.

Claims, Shortages and Damage - All claims for shortages or goods damaged in transit must be made within **10 days after receipt of merchandise.** (All claims should be made to Woodford Manufacturing Co. by the consignee.)

Prices, Designs and Quotation - Prices, designs and dimensions of products are subject to change without notice. Quotations, unless otherwise stated, are for immediate acceptance and prices quoted are based on the sellers standard tolerances of materials. We reserve the right to invoice all merchandise at prices in effect at the time of shipment.

Cancellations - Orders covering special merchandise are not subject to cancellation without our written permission. Purchaser subject to expense incurred by cancellation of special orders.

Limited Warranty - All goods are sold with a limited warranty for one year against defects in material and workmanship. We will replace or issue credit (at our option) for defective goods that are returned for inspection and found to be defective within one year of purchase from Woodford.

Implied warranties - Implied warranties are limited to one year from date of purchase from Woodford.

Taxes and Government Regulations - Sales or manufactures tax imposed under any existing or future statutes shall be added to the price of merchandise effective at the time shipment is made.

Ordering Procedure - Purchase order must include the following: Model number, inlet size & type, handle type, wall thickness or depth of bury and type of finish required where applicable.

Returned Goods - Standard catalog material may be returned. All returns of resalable new and unused product is subject to a 25% restocking charge, plus the cost of reconditioning, not to exceed an additional 25% (50% total). Credit for used or freight damaged material to be determined by factory upon receipt of material.

We will not accept returns for:

1. Any non-defective return under $25.00 net or product over 18 months old.
2. Special lengths on any product.
3. Obsolete merchandise and product not listed in current price guide.
4. Competitor's product or product abused by installation.
5. Items not reviewed and RGA form signed by local Woodford representative before being sent back for factory approval.

All items claimed defective must be returned prepaid to address shown on back cover:

Model 19 Limited 5 Year Warranty

*All **Model 19** Wall faucets are sold with a limited warranty for five (5) years against defects in material and workmanship. We will replace or issue credit (at our option) for defective goods that are returned for inspection and found to be defective within five (5) years of purchase from Woodford. In addition, Woodford will pay up to $5,000.00 toward the cost to repair damages incurred as a result of a defective Model 19 Wall Faucet that was properly installed. This limited warranty does not cover defects caused by: modification, alteration or repair of the product by anyone other than Woodford; physical abuse to, or misuse of, the product or operation thereof in a manner contrary to accompanying instructions.*

Commercial Limited 5 Year Warranty

*All **Commercial Wall hydrants and Roof hydrants** shown in this brochure are sold with a limited warranty for five years against defects in material and workmanship. We will replace or issue credit (at our option) for defective goods that are returned for inspection and found to be defective within five years of purchase from Woodford.*

Patented and Patents Pending: See woodfordmfg.com for details
For Individual Spec Sheets, Installation and Troubleshooting Instructions
Go to **woodfordmfg.com or Call Customer Service 1-800-621-6032**