

Warranty Information

Vaxcel warrants all of our products against defects in workmanship and finishes for one year following the date of shipment.

In addition:

- Any product with an integrated motion sensor or dusk-to-dawn photocell is supported by a 5-year warranty for the functionality of the product.
- Any product with integrated LED modules is covered by a 5-year warranty for the LED functionality.
- Any Vaxcel fan motor has a lifetime warranty for the original purchaser of the fan.

Exclusions: This warranty does not include the failure of products from extreme acts of nature; environmental conditions not suited for the products intended use; operation in temperatures outside of the range specified in the instruction manual; usage with improper power supply, power surges or dips. For coastal locations, some corrosion is considered normal for the environment.

Vaxcel reserves the right to repair, replace or issue a credit for any properly installed product, provided it is returned per RMA instruction. This warranty is limited to the cost of the product only and does not extend to transportation, installation or replacement costs.