

TROUBLESHOOTING

IF THESE SOLUTIONS DO NOT SOLVE THE PROBLEM CONTACT YOUR AUTHORIZED SERVICE DEALER.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Mower not starting.	Battery charge is low. Charger is connected to mower. Start key not installed or is in OFF position. Poor battery cable connections.	Charge the battery. Disconnect charger from mower. Install start key and turn to ON position. Check/clean all battery connections.
Mower won't move.	Start key not installed or is in OFF position. Joystick is in the neutral position. Brake is depressed and/or parking brake is engaged. Charger is connected to mower. Operator is not fully seated.	Install start key and turn to ON position. Move the joystick in desired direction (forward or reverse). Release the brake pedal and/or the parking brake. Disconnect charger from mower. Sit down fully on the seat, return the joystick to the neutral position, then try again.
Mower cutting grass unevenly.	Uneven tire pressure. Mower deck not level. Worn, bent, loose, or dull blade. Build-up of debris under mower deck. Mowing speed is too fast.	Check tire pressure in all four tires. Perform cutting deck level adjustment. Replace blade. Clean underside of mower deck. Mow at a slower speed.
Mower not mulching properly.	Wet grass clippings sticking to the underside of the deck. Grass is too high. Worn, bent, loose, or dull blade. Mowing speed is too fast.	Wait until the grass dries before mowing. Mow once at a high cutting height, then mow again at the desired height. Replace blade. Mow at a slower speed.
Mower vibrating at higher speed.	Blade is unbalanced, loose, or excessively or unevenly worn. Bent motor shaft.	Replace the blade. Stop the motor and remove start key. Inspect for damage. Have repaired by an authorized service center before restarting.
Poor grass discharge.	Side discharge chute or opening is plugged. Grass is wet. Mowing speed is too fast. Grass is too high.	Clean side discharge chute and/or opening. Allow grass to dry before mowing. Mow at a slower speed. Mow once at a high cutting height, then mow again at the desired height.

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PROBLEM	POSSIBLE CAUSE	SOLUTION
Motor stops while cutting.	Cutting height set too low. Battery charge is low. Operator is not fully seated.	Raise the cutting height. Charge the battery. Sit down fully on the seat, return the joystick to the neutral position, and push the blade engage knob down. Then try again.
Blades do not rotate.	Battery charge is low. Blade engage knob is down. Operator is not fully seated. Build-up of debris under mower deck.	Charge the battery. Raise blade engage knob. Sit down fully on the seat, return the joystick to the neutral position, and push the blade engage knob down. Then try again. Clean underside of mower deck.
Blades do not rotate while moving in reverse.	Blade engage knob is down.	Raise blade engage knob.
Mower won't reach full speed.	Battery charge is low. Low speed drive feature is engaged.	Charge the battery. Turn off low speed drive.
Blades continue to turn after operator leaves seat without parking brake set.	Safety interlock system is not functioning correctly.	Ensure safety interlock system seat plug is fully connected. If blades still won't stop, take mower to authorized service center for repair.
Headlights not working.	Headlights are off. Headlights are damaged.	Press headlight button to turn headlights on. Have headlights replaced at an authorized service center.
Battery will not charge.	Bad battery cells. Poor cable connections.	Replace battery. Check/clean all battery connections.

If problem persists after trying the above solutions, contact customer service or an authorized service center for assistance.