

Product Warranty

5-Year Limited Warranty

In the unlikely event that you experience a manufacturing defect with your system, NuvoH2O may either repair, modify, or exchange your softener within 5 years of the purchase date. To qualify for warranty, you must purchase the system directly from NuvoH2O or an authorized NuvoH2O reseller, register your system with NuvoH2O, and use only genuine NuvoH2O replacement cartridges and parts. Installing this system in direct sunlight or unprotected outside your home will VOID this warranty. NuvoH2O is not responsible for damages incurred due to improper installation. For full warranty details, visit NuvoH2O.com.

