



True Induction Two Year Warranty

True Induction warrants its' induction cook tops to be: free from defects in material and workmanship, and to operate from the date of purchase as indicated by the date of invoice from an authorized True Induction dealer for the period of one year (or extended to two years if terms and conditions are met). Warranty is only valid for original purchaser. If cooktop fails to operate within the warranty period, True Induction will provide repair or replacement at our discretion.

TERMS AND CONDITIONS

1. Extended 2 year warranty is conditional on return of warranty registration card. If warranty registration card is not completed and returned standard 1 year limited warranty will apply.
2. Induction cook tops must be used within guidance of operations manual and in suitable environmental conditions and in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins, and ANSI Specifications. This warranty will not apply in the event of conditions demonstrating abnormal use or stress.

WARRANTY ACTIVATION / SERVICE CLAIMS

1. To activate warranty complete and return warranty activation card provided in packaging within 10 days of purchase.
2. For service claims please contact 813-969-2000 or visit trueinduction.com for more details.

RETURN OF DEFECTIVE PRODUCT

For warranty returns, the original direct purchaser should contact True Induction customer service by calling 813-969-2000 between 9:00AM and 5:00PM eastern standard time (USA). True Induction may elect to inspect the product through pictures, send parts, or issue an RA number so that the product may be returned to the factory for testing repair. All decisions on warranty fulfillment are at the sole discretion of True Induction. (no labor or time allowances)

