

Limited three year warranty

Kaz, Inc. warrants this product against any defects that are due to faulty material or workmanship for a period of three years from the original date of consumer purchase or receipt as a gift. This warranty applies when used for normal household use in accordance with the Use and Care Manual and excludes the battery and damage to the product resulting from accident or misuse. This product is not warranted when used in a professional environment.

In no event shall Kaz, Inc. be liable for any special, incidental, indirect or consequential damages in connection with the purchase or use of this product or costs over the original cost of the product.

If the product should not perform to specifications within the warranty period, please contact Consumer Relations. In Canada, you can contact at 510 Bronte Street S, Milton, ON, L7T 2X6, Canada. Kaz, Inc. reserves the right to replace a non conforming product with the most comparable product currently available. This product has a five year minimum expected lifetime.

While this warranty gives you specific legal rights, you may also have other rights which vary from state to state/province to province.

Contact Us

Email: Send email inquiries to ConsumerRelations@kaz.com.

Telephone: 1-800-477-0457

Call center hours: Customer Service: M-F 9:00AM-5:00PM EST

Mail: Kaz USA, Incorporated

Attn: Consumer Relations

250 Turnpike Road

Southborough, MA 01772

Retailer and Dealer Inquiries: Send email inquiries to CustomerRelations@kaz.com

Minimum order requirement for accounts.