

## Operating Instructions

- 1) Unwrap cord and place base station on a sturdy and flat surface.
- 2) Open the kettle lid by pressing the center lid lock button and using it as a knob to lift and remove the lid.
- 3) Fill with cold water up to the desired level between the minimum and maximum levels for the proper functioning and security of the kettle.

### **CAUTION:**

- **Do not overfill past the maximum level. Boiling water may spill out during heating and cause burn injury.**
- **Never fill the kettle with anything other than water.**
- **Do not add instant soup or use to thaw food.**

- 3) Replace lid and press down the center lid lock button.
- 4) Place kettle onto base station. Be sure kettle is securely placed, it should be flat and center. Connect cord to electrical outlet.
- 5) Gently press the ON/OFF switch downward. The indicator lamp will turn on and the heating cycle will begin.
- 6) When the water comes to a boil the kettle will turn off automatically and indicator lamp will turn off indicating the heating cycle is complete.
- 7) Lift the kettle by the handle and slowly tilt to pour water from spout into cup.
- 8) When disconnecting plug from electrical outlet, always turn off the kettle or lift kettle from base station. Always grasp the plug when removing from electrical outlet.

## Care and Cleaning Instructions

- Always unplug base station cord before cleaning.
- Make sure kettle has cooled.
- Clean the exterior surfaces with clean, damp, soft cloth or sponge.
- Never use abrasive cleaners or scouring pads.
- Rinse out kettle and gently wipe interior surfaces with lint-free cloth.
- Never try to operate kettle with the lid open. Always close lid.
- Do not leave standing water in the kettle. Always discard unused water and dry interior surfaces when not in use.
- It is normal to see the stainless steel cover of the heater plate at the bottom of the kettle to change color after use.
- If your water has high iron content brownish stains may appear on the heater plate and can be removed with cloth and mild abrasive cleaner.

**DECALCIFYING:** Boiling water can leave behind harmless, white calcium deposits inside the kettle and mainly on the stainless steel heater cover.

- Use a commercially available de-calcifying agent or add 1 oz. vinegar, fill to minimum level and cycle.
- If the kettle switches off before water is boiling, it probably needs to be de-calcified.
- Frequency of de-calcifying will depend on hardness of water and number of uses.

## ONE YEAR LIMITED WARRANTY

This appliance is warranted for one year from date of original purchase against defects in material and workmanship. This warranty does not cover transportation damage, misuse, accident or similar incident. This warranty gives you specific legal rights and you may have other rights, which vary from state to state. This product is intended for household use only, not for commercial use. Warranty does not cover commercial use.

Your new NESCO® appliance comes equipped with numerous safety features. Any attempt to interfere with the operation of these safety features makes this warranty null and void. In the event we receive an appliance for service that has been tampered with, we reserve the right to restore it to its original state and charge for the repair.

For service in warranty - Defective products may be returned, postage prepaid, with a description of the defect to: The Metal Ware Corporation, 1700 Monroe Street, Two Rivers, Wisconsin 54241, for no-charge repair or replacement at our option.

**Must include proof of purchase or copy of original bill of sale when returning product for warranty service.**

Please call Customer Satisfaction at 1-800-288-4545 to obtain a Return Authorization before shipping.

- For service in warranty, follow instructions set forth in warranty. When ordering new parts, make sure that you always mention the model number of the product.
- Call us on our toll free number, 1-800-288-4545 and tell us about your problem.
- If we instruct you to send all or part of your appliance to us for repair or replacement, our Customer Satisfaction representative will provide a Return Authorization number (this number notifies our receiving department to expedite your repair). Pack your unit carefully in a sturdy carton with sufficient padding to prevent damage because any damage caused in shipping is not covered by the warranty.
- Print your name, address and Return Authorization number on the carton.
- Write a letter explaining the problem. Include the following: your name, address and telephone number and a copy of the original bill of sale.
- Attach the sealed envelope containing the letter inside the carton. Insure the package for the value of the NESCO® appliance and ship prepaid to:

Attn: Factory Service Dept.  
The Metal Ware Corporation  
1700 Monroe Street  
Two Rivers, WI 54241