

# WARRANTY

Thank you for the purchase of Neolab products and our policy is to honor product warranties and to perform services only on products purchased from an authorized Neolab dealer (Retailers & Online) and only accompanied by a receipt or proof of purchase. If you purchase a Neolab product from an unauthorized dealer or if the original factory serial number has been removed, defaced or altered, your product warranty will be invalid.

Neolab product warrants its products to be free from manufacturing defects under normal use and service for a period of Twelve (12) Months after original purchase from authorized retail following the instruction manual and normal operation.

## **This Warranty does not cover the following**

1. Defects and/or malfunctions from failure to install properly, operate and/or maintain the unit in accordance with the installation manual.
2. Damage from abuse, fire, flood, freeze, and any other acts of nature.
3. Damage resulting from unauthorized alterations, attachments and/or repairs.
4. The warranty will not be covered without providing the date of purchase with original receipt.

If have any questions regarding our product or service request, please contact with following our customer service.

By Mail :

**Mungsube Enterprise, Inc.**  
19 Spielman Rd., Fairfield, NJ 07004

Our Website :

By Toll-Free Customer Care # : 1-888-702-0009

By Customer Care Email : [cs@mungsube.com](mailto:cs@mungsube.com)