Warranty

What is Dustin's warranty coverage?

2-Year Standard Warranty
Covers: Cost of non-consumable parts and labor
Does not cover: Postal charges
Duration: 2 years from the date you receive Dustin

2-Year Battery Warranty
Covers: Cost of Dustin's battery
Does not cover: Postal charges
Duration: 2 years from the date you receive Dustin

5-Year Subsidized Repair Plan
Covers: 25 – 50% of the cost of non-consumable parts
Does not cover: Labor and postal charges
Duration: 5 years from the date you receive Dustin

Lifetime of Customer Service
Even after Dustin's 5-year warranty expires, we will continue to provide troubleshooting and assistance.

Am I covered?

Every Dustin purchased from an authorized seller is covered by our warranty.
For a full list of authorized sellers, go to bobsweep.com/authorized.

How can I claim my warranty?

Register online at bobsweep.com/warranties.

Whom can I contact about my coverage?

If you have any questions or concerns, feel free to contact our helpful support team at support@bobsweep.com or 1-888-549-8847. Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.