



LG MICROWAVE OVEN LIMITED WARRANTY — USA Model LMVH1711ST

LG Electronics, Inc. will repair or replace your product, at LG's option, if it proves to be defective in material or workmanship under normal use, during the warranty period set forth below, effective from the date of original consumer purchase of the product. This warranty is good only to the original purchaser of the product and effective only when used in the United States, including U.S. Territories.

WARRANTY PERIOD:

LABOR: One Year from the Date of Purchase*.

PARTS (except as listed below): One Year from the Date of Purchase*.

MAGNETRON: Ten Years from the Date of Purchase*.

Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.

*** Retain your Sales Receipt to prove the date of purchase.** A copy of your Sales Receipt must be submitted at the time warranty service is provided.

HOW SERVICE IS HANDLED:

Please call 1-800-243-0000 and choose the appropriate option. (Phones are answered 24 hours a day, 365 days per year.) Please have the product type (Microwave) and your ZIP code ready.

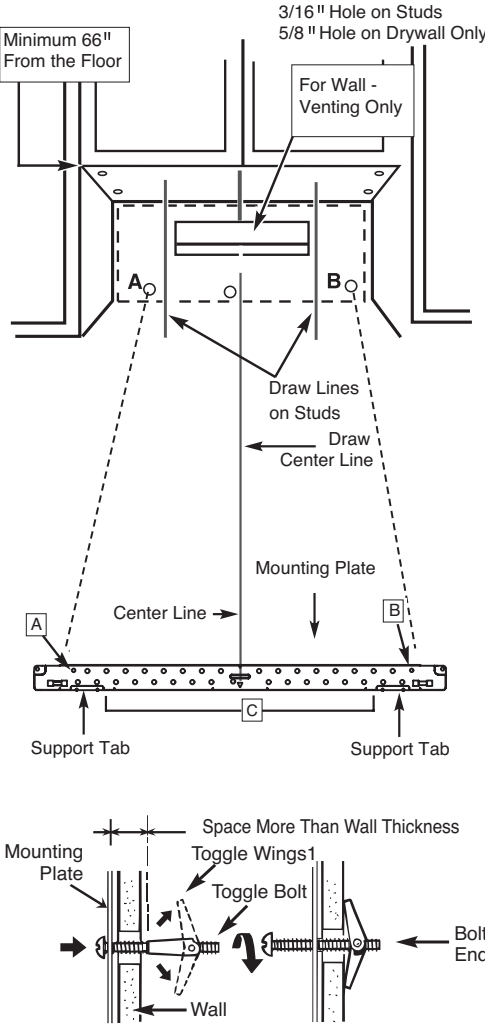
Or visit our website at: www.lg.com

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. LG WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

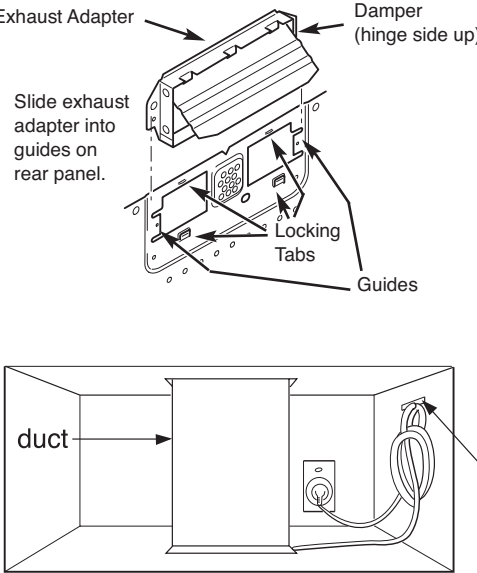
THIS LIMITED WARRANTY DOES NOT APPLY TO:

- Service trips to your home to deliver, pick up, and/or install the product, instruct, or replace house fuses or correct wiring, or correction of unauthorized repairs.
- Damages or operating problems that result from misuse, abuse, operation outside environmental specifications or contrary to the requirements of precautions in the Operating Guide, accident, vermin, fire, flood, improper installation, acts of God, unauthorized modification or alteration, incorrect electrical current or voltage, or commercial use, or use for other than intended purpose.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

Problem	Cause	Solution
<p>Microwave oven Installation issue</p> <ul style="list-style-type: none"> - Vibration noise - Unit is not level - Installation damage 	<ol style="list-style-type: none"> 1. Mounting bracket screw not fixed completely 2. Mounting plate not aligned  <ol style="list-style-type: none"> 3. Product carried/installed improperly 	<p>Check with installer first</p>
<p>Spark / Arcing</p>	<p>Aluminum foil or metal utensil used in microwave mode</p>	<p>DO NOT use aluminum foil or metal utensils in microwave mode</p> <ul style="list-style-type: none"> - Check user instructions

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

Problem	Cause	Solution
Unit has no power	<ol style="list-style-type: none"> 1. House power turned off (power supply) 2. Tripped breaker 3. The power cord is not installed properly 	<ol style="list-style-type: none"> 1. Check house power supply 2. Check proper power cord connection 3. Check extension cord
Vent is not working - Weak or no ventilation - Abnormal noise during operation - Product overheating	<ol style="list-style-type: none"> 1. Improper blower unit direction or installation 2. Improper ductwork or damper connection 	<ol style="list-style-type: none"> 1. Check blower unit direction and reinstall if necessary. 2. Properly align the exhaust ports and blower plate opening. 3. Blower unit exhaust ports should be completely exposed to the outside 4. After installation, check the air ventilation path

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

CUSTOMER INTERACTIVE CENTER NUMBERS

To obtain Customer Assistance, Product Information, or Dealer or Authorized Service Center location:	Call 1-800-243-0000 (24 hours a day, 365 days per year) and select the appropriate option from the menu. Or visit our website at: www.lg.com
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TO CONTACT LG ELECTRONICS BY MAIL:

LG Customer Interactive Center
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 201 James Record Road
 Huntsville, Alabama 35824
 ATTN: CIC