

Warranty Policy

Notice: The customer needs to contact us within 30 days of delivery, or we'll think that the resulting after-sales problems are caused by human factors.

Our warranty will cover the following:

1. Mis-shipments (incorrect product is shipped)

Customers must provide the following photos, otherwise we will not bear any costs incurred, nor will we provide any re-shipment measures.

1). Image of shipping mark on the carton (item name and item number)

2). Image of UPS shipping label

3). Image of small barcode sticker on the carton

4). Image of the item you received

2.Mis-Information (inaccurate supplier-provided Information)

3.Systemic defects (re-occurring product issues)

4.Missing parts and insufficient packaging

The purchaser of the order is the only one who will be covered under the warranty.

Timeline for coverage:

The warranty period is 90 days, issues arising after 90 days will not be covered by the warranty. We will only be responsible for the issues that occur within 90 days after the order delivered.

The exclusions/limitations

(1) The product components are damaged due to violent assembly during the product assembly process

(2) The product damaged due to improper using during the use, such as the user exceeding the maximum load of the product.

(3) The product be used in a harsh environment, or the product be used continuously for a long time, etc.

(4) No warranty will be provided beyond the 90-day warranty period.

Best contact for Warranty review.

harlangstuart@outlook.com

Action that we will take to remedy a valid warranty claim:

Our team communicate with customers actively through the Homedepot team, and remedy valid warranty claims by re-sending products (accessories) or refunding.