



Limited Warranty

- Tommy Dock Products LLC warrants all products, to the original purchaser, to be free from defects when used as intended or instructed. Tommy Docks shall not be liable for any incidental, consequential or special damages, without limitation any lost profits, business interruption, loss of opportunity or loss of revenue, resulting from the misuse of Tommy Docks products and does not assume any liability of purchaser or others for injury to persons or property. Tommy Docks makes no express or implied warranties other than the warranties set forth herein, including without limitation, the warranties of merchantability, fitness for a particular purpose, or from any trade usage.
- No warranty is offered on goods subject to wear and tear, unreasonable use, abuse, improper installation or maintenance, vandalism, alterations or modifications acts of God, cosmetic issues including rust, scratches and discoloration, or product not used as intended or designed.
- Any defective product must be returned with a Return Goods Authorization number before being returned to Tommy Docks. No returned merchandise will be accepted without prior authorization. A copy of the original sales receipt must accompany all claims. Tommy Docks reserves the right to request and examine photos of merchandise claimed to be defective. The shipping on defective goods is to be prepaid by the customer. Obligation under this warranty is limited to replacement or credit for defective product, provided that Tommy Docks determines that the product defect was not a result of neglect or misuse. In no event shall Tommy Docks' liability under this warranty exceed the cost of materials needed to replace the product covered. Tommy docks will ship replacement merchandise.
- All Cedar/ Aluminum Complete Dock Packages – 1 year
- PVC Decking – 25 years (Deckorators manufacturer warranty)
- Tommy Docks Brackets – Lifetime Warranty
- Pipe and Footings – 1 year
- Floats and Techstar products – 10 years
- Aluminum Ladders – 2 years (JIF Marine manufacturer warranty)
- Accessories – 1 year

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