



**LIMITED WARRANTIES**

Warranty applies to surge protector only. GFCI power bar not covered on warranty below.

**OVERVIEW**

These Limited Warranties, subject to the provisions and conditions set forth below, give you specific legal rights. These Limited Warranties apply only to Globe Electric Company Inc. (hereinafter referred to as "Globe") surge protectors (hereinafter "Surge Protectors").

To obtain coverage under these Limited Warranties, the original purchaser (hereinafter referred to as "Purchaser") must legibly complete both the Product Registration and Connected Equipment Registration sections of the Surge Protector Registration Card, and sign and mail it to Globe within 30 days of purchase. The purchaser may also complete the product registration and connected equipment registration online at [www.globe-electric.com](http://www.globe-electric.com). See Surge Protector Registration Card for details. This is a condition for obtaining coverage under these Limited Warranties. Original receipts are required for the processing of any future claim; keep them on file.

These Limited Warranties are valid in Canada and USA and apply to Surge Protectors used in the home only. Globe Surge Protectors are not warranted for commercial use. These Limited Warranties do not cover any damage in connection with outdoor usage or use of aquariums.

Except as provided in the Connected Equipment Limited Warranty (if applicable), Globe assumes no liability for any incidental or consequential damage, including loss of or damage to data and/or software, lost sales or profits or damages resulting from delays or failure to perform under this limited warranty.

Some U.S. states or Canadian Provinces do not allow limitations on how long an implied warranty lasts, and some states or Provinces do not allow the exclusion or limitation of incidental or consequential damages, so the limitations and exclusions expressed herein may not apply to you. These Limited Warranties give you specific rights, and you may also have other rights which vary from state to state or other jurisdiction.

**SURGE PROTECTOR LIMITED WARRANTY**

This Surge Protector Limited Warranty warrants the Purchaser that the Globe Surge Protector is free of defects in materials and workmanship under normal use for its lifetime, which means until the Surge Protector has exceeded its capacity to protect against surges and spikes. The "protected" indicator light will no longer be lit when its capacity is exceeded. If the Surge Protector is covered under this Surge Protector Limited Warranty, Globe will repair or replace, at its option, any defective Surge Protector free of charge. If the Purchaser continues to use the Surge Protector after the "protected" indicator light burns out, however, that constitutes misuse by the Purchaser and both this Surge Protector Limited Warranty and the Connected Equipment Limited Warranty described below are void.

**SURGE PROTECTOR CLAIM PROCEDURE**

All warranty claims for a Surge Protector must be made within 15 days from the date of the occurrence (as hereinafter defined). Each claim must be accompanied by a copy of the original receipt indicating the date and place of purchase, as well as a brief written description of how the damage occurred. **THIS WARRANTY IS NULL AND VOID IF NO ORIGINAL RECEIPT CAN BE PROVIDED AT THE TIME OF CLAIM.**

Contact Globe at **1 888 543 1388** ([info@globe-electric.com](mailto:info@globe-electric.com)) to receive a return authorization number. Send the Surge Protector to Globe, freight prepaid, with the return authorization number clearly marked on the outside of the package, together with the receipt and damage description, to the following address (or to such other address, if any, that Globe requests at the time of authorization):

Globe Electric Company Inc.  
150 Oneida, Montreal, Quebec, Canada, H9R 1A8  
[customerservice@globe-electric.com](mailto:customerservice@globe-electric.com)

Purchaser assumes the risk of loss or damage occurring during shipping or handling of the Surge Protector.

**CONNECTED EQUIPMENT LIMITED WARRANTY**

This Connected Equipment Warranty is a limited warranty, subject to the limitations and exclusions set forth herein. The Connected Equipment Limited Warranty covers the Purchaser for the damages caused by a transient or momentary (less than 1 millisecond) voltage surge or spike or impulses from lightning (hereinafter referred to as an "occurrence") to electronic equipment properly connected to a Globe Surge Protector and a properly wired AC power line with protective ground. This Connected Equipment Limited Warranty does not cover damages incurred due to sustained over-voltage or under-voltage conditions.

The equipment must have been damaged by a disturbance that passed through the Surge Protector from an occurrence, the Surge Protector must be damaged from the occurrence and the Surge Protector capacity on the lines that received the occurrence must have been exhausted, for the warranty to be in effect.

The telephone line, network line, and/or coaxial line must be properly connected and installed for the appropriate models for this warranty protection to apply. If you are using an AC surge protector that does not have phone, network, or coaxial protection, the warranty is null and void if a power disturbance damages your equipment through the phone, network, or coaxial lines. You are covered only if the disturbance entered through the AC lines.

Wiring in the building where the Globe Surge Protector is located must comply with all CSA/UL building codes and other applicable regulations, laws and ordinances.

All Globe Surge Protectors must be plugged directly into the power source and may not be used with other power strips, UPS, other surge protectors or extension cords. A three-to-two prong adapter may not be used. Any such installation voids the warranty. All equipment eligible for warranty coverage must be plugged directly into a Globe Surge Protector. Equipment connected to the protected equipment but not plugged directly into the Globe Surge Protector will not be covered. The Globe Connected Equipment Limited Warranty only protects against damage to properly connected equipment where Globe has determined, in its sole discretion, that the damage resulted from a covered occurrence. It does not protect against acts of God (other than lightning) such as flood, earthquake, war, vandalism, theft, normal-use wear and tear, erosion, depletion, obsolescence, abuse, damage due to low voltage disturbances (i.e. brownouts or sags), non-authorized program, or system equipment modification or alteration. No surge protector itself will entirely protect against a direct lightning strike. In that event the surge protector itself is expected to be damaged, thus performing its function, and you must purchase a new unit to replace the damaged unit.

This Connected Equipment Limited Warranty extends through the lifetime of the Globe Surge Protector, which means until the Surge Protector has exceeded its capacity to protect against an occurrence. The "protected" indicator light will no longer be lit when this capacity is exceeded. The capacity of the Surge Protector may be exceeded after an occurrence. It is incumbent on the Purchaser to regularly and frequently examine the Surge Protector to assure the "protected" indicator light is illuminated indicating surge protection is still functioning properly. Do not attempt repair or internal examination of the Surge Protector. If the "protected" indicator light burns out, that indicates that the Surge Protector has served its purpose and that it must be replaced immediately. If the Purchaser continues to use the Surge Protector after the "protected" indicator light burns out, that constitutes misuse by the Purchaser and both the Surge Protector Limited Warranty and this Connected Equipment Limited Warranty are void.

If Globe determines that the Connected Equipment Limited Warranty covers the damaged equipment, Globe will at its sole option: a) authorize repair of the connected equipment at a cost up to the amount set forth on the packaging of the Surge Protector involved; b) provide the Purchaser with an equivalent equipment replacement; or c) reimburse the Purchaser for the present fair market value of the damaged connected equipment up to a maximum amount indicated on the packaging of the Surge Protector or the applicable maximum amount set forth below, whichever is less.

Connected Equipment Warranty Maximum Coverage:	
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100 - 999	UP TO \$100,000
1000 - 1999	UP TO \$200,000
2000 - 2999	UP TO \$300,000
3000 +	UP TO \$400,000

**CONNECTED EQUIPMENT CLAIM PROCEDURE**

All warranty claims for equipment connected to a Surge Protector must be sent to Globe (postmarked) within 15 days from the date of the occurrence. Contact Globe at **1 888 543 1388** ([info@globe-electric.com](mailto:info@globe-electric.com)) to receive a return authorization number. This number is to be used on all communication with Globe regarding your claim (including the identification of the damaged surge protector). The claim must also be accompanied by a copy of the original receipt indicating the date and place of purchase, a list of equipment damaged, make, model, serial number, purchase date and purchase cost, as well as a brief written description of how the damage occurred. The Purchaser is required to forward copies of the original receipts for each piece of equipment that has been damaged. This warranty is null and void if no original receipt can be provided at the time of claim.

Prior to any obligation of Globe to repair or replace the damaged connected equipment, the Purchaser shall first 1) file a written claim with the applicable power company which caused the occurrence, which claim the power company must deny to the Purchaser in writing; 2) file a written claim with the applicable manufacturers of damaged equipment, which claim the manufacturer(s) must deny to the Purchaser in writing; and 3) file a written claim with the Purchaser's applicable insurance company(s) for damages, which claim the insurance carrier must deny to Purchaser in writing. These actions are not required before making the initial claim to Globe but must be completed before the resolution of the claim and within a period of 180 days after the issuance of the return authorization.

For a Purchaser to be reimbursed for damage to connected equipment, the manufacturer(s) of the connected equipment (or their authorized service provider) must first assess the damage and provide a written repair estimate. A copy of the technical assessment and repair estimate must then be sent to Globe, no later than 180 days after the issuance of the return authorization, at the following address:

Globe Electric Company Inc.  
150 Oneida, Montreal, Quebec, Canada, H9R 1A8  
[info@globe-electric.com](mailto:info@globe-electric.com)

Please include the return authorization number with the technical assessment and repair estimate.

**GENERAL EXCLUSIONS AND LIMITATIONS**

These Limited Warranties are null and void if: the Globe Surge Protector in use during the occurrence is not provided to Globe for inspection upon Globe's request at the sole expense of the purchaser; Globe determines that the Globe Surge Protector has been improperly installed, altered in any way or tampered with; Globe determines that the damage did not result from the occurrence or that no occurrence in fact took place; the repair or replacement of the damaged equipment is covered under a manufacturer's warranty; or Globe determines that the connected equipment was not used under normal operating conditions or in accordance with any labels or instructions.

Notwithstanding anything contained herein to the contrary, under no circumstances shall Globe be liable for any incidental or consequential damages or costs, including, without limitation, lost profits or lost revenue, loss of equipment not covered under the Connected Equipment Limited Warranty, cost of equipment substitutes, claims by other parties, or otherwise. The repair, replacement and/or reimbursement options described herein represent the sole and exclusive remedies of the Purchaser hereunder. Under no circumstances shall Globe be liable to the Purchaser or a third party for any loss of software or data, whether in connection with an occurrence or otherwise. These warranties do not cover any damage or loss to properly connected equipment resulting from a cause other than a transient voltage spike or surge or impulses from lightning.

Globe reserves the right to review the damaged Globe Surge Protector, the damaged equipment, and the site where the damage occurred. All costs of shipping the Globe Surge Protector and the damaged equipment to Globe shall be borne solely by the Purchaser. Globe reserves the right to negotiate the cost of repairs. If Globe determines, in its sole discretion, that it is impractical to ship the damaged equipment to Globe, then Globe may designate, in its sole discretion, an equipment repair facility to inspect and estimate the cost to repair such equipment. The cost, if any, of shipping the equipment to and from such repair facility and of such estimate shall be borne solely by the Purchaser. Damaged equipment must remain available for inspection until the claim is finalized. Whenever claims are settled, Globe reserves the right to be substituted under any insurance policies the claimant may have.