



Warranty: We offer return and exchange service within 30 days. If you receive a replacement part, we will extend the warranty period for another 30 days.

- You can easily complete a return request for purchases made through [Teamson.com](https://www.teamson.com) or [TeamsonKids.com](https://www.teamsonkids.com) by clicking on the [Contact Us](#) link in the bottom navigation menu and then choosing the General Inquiries option. We have a 30 day return policy for product returns.
- You may also be required to provide the following:
 - **Images of the damaged item**
 - The **original ship-to name and address** of the product
 - The **original product** so it can be inspected by our quality control team. Please do not throw the item away.
- There are certain situations where only partial refunds are granted (if applicable):
 - Any item is not in its original condition, is damaged or missing parts for reasons not due to our error.
 - Any item that is returned more than 30 days after delivery.
- Monogrammed items, gift cards and final sale items are not eligible for returns or exchanges.