

Cleaning Guidelines:

Armstrong® Ceiling and Grid Products



Effective December 2020

Due to differences in the finishes and textures of our products, different cleaning methods are required. Listed below are the products by product family or specific product name. The products below have a letter or letters that refer to the appropriate cleaning method. Cleaning methods are found on page 2.

Product or Product Family	Item Number	Cleaning Method
AcoustAffix® Family	2012, 2012WH, 2012BL	H
Brightex™ with AirGuard™	1231	A or B
Classic Fine Textured	954	A
Easy Elegance™ Family	Various	B, C, D, E
Fiberglass Family	403, 404, 410, 416, 420	B
Fine Fissured™ Family	922, 928, 932	A or B
Fine Fissured Black	1728BL	F
Fluted	1203	A or B
Lumawash® Family	972, 973	G
Metallaire™ Family	Various	D
Prelude® and Suprafine® Grid Systems	Various	C
QuickHang™ Installation Kits	6362WH, 6362BL, 6364WH	C
Raised Panel™	1201	A or B
Random Textured Family	933, 934, 935	A or B
Sahara™ Family	271, 273, 276, 9768, 9769	A
Sand Pebble™	269	A or B
Scalloped	1202	A or B
Scored	9767	A
Single Raised Panel Family	1205, 1210	A or B
SuperTuff™	241	A or B
Tango	1206	A or B
Textured Family	942, 949	A or B
Tincraft™ Family	8008, 8009	A or B
WoodHaven™ Family	Various	D
Yuma White® Family	490, 491, 492, 493	A or B

Cleaning Guidelines:

Armstrong® Ceiling Panels & Suspension Systems Products



Armstrong®
Ceilings

Effective December 2020

Cleaning Methods

- A – A commercial vacuum system with 100-inches/H₂O vacuum capacity is recommended for removing dust particles. The vacuum system cleaning attachment should be a 3" diameter wand with natural hair bristle. A HEPA vacuum filter is recommended to minimize air borne dust during the cleaning process. Care must be taken while vacuuming to avoid excessive pressure. Use a blotting action to minimize potential loss of surface texture.
- B – Using a damp cloth or sponge with a mild detergent, wipe lightly on surface of board to remove dirt.
- C – Use a mild household cleaner like fantastik® and a soft cloth. Before cleaning the grid, remove the ceiling panels to prevent cleaning solution or dirt from getting on the panels.
- D – Abrasive or strong chemical detergent should not be used. A mild detergent diluted in warm water, applied with a soft cloth, rinsed and finally wiped off with a chamois will maintain the ceiling in good condition. Oily or stubborn stains, if not removed by washing, can be wiped with products like fantastik®, but care is necessary to avoid affecting the gloss level of the paint finish.
- E – Use a clean, dry, soft, white cloth to wipe off any dirt or greasy fingerprints. If this does not clean the panel, use a damp, clean, soft, white cloth or sponge with a mild detergent to wipe the panel.
- F – Use a feather duster or vacuum to remove dust from colored products (See note***).
- G – Use a damp cloth, sponge, or soft-bristled brush with water and mild, clear detergent or disinfectant. Gently wipe or scrub the panel surface with medium pressure. Lightly spray panels with a clear cleaning agent or clear disinfectant and wipe clean with a dry cloth.
- H – Use a clean, dry, soft, white cloth to wipe off any dirt or greasy fingerprints. If this does not clean the panel, use a damp, clean, soft, white cloth.

– Where "mild, clear detergent" is referenced use a clear dishwashing liquid.

– Where "clear disinfectant" is referenced use sodium hypochlorite, isopropyl alcohol, hydrogen peroxide, or quaternary ammonium.

– For greasy stains use products like clear fantastik®

*** We do not recommend the use of any cloth either wet or dry because using pressure (rubbing) to clean the finish will result in "burnishing" (or polishing) of the color, which will appear like streaking because of the gloss level change.

Disinfecting Guidelines:




Armstrong® Ceiling and Grid Products



Armstrong®
Ceilings

The below list includes panels and suspension systems that can be disinfected using CDC recommended and EPA-approved disinfectants. Due to the potential impact on the finish, please follow the specific guidance below:

- It is recommended that only clear cleaners be used, as dyed liquids can permanently discolor the finish of the ceiling tiles.
- Cleaning is only recommended for the finished face of the board.
- The panels should never be soaked in water or other liquids, as this can have an adverse effect on board integrity.
- Use the safety recommendations for gloves and eye protection that are given by the manufacturer of the cleaner and cleaning equipment.

Product	Item Number	FOG 		SPRAY 		WIPE 	
		Fiberlock Technologies, Inc. – ShockWave™ – Diluted 2 oz per gallon	Diversey™ – Morning Mist™ Neutral Disinfectant Cleaner – Diluted 2 oz per gallon	Bleach – 0.12%	Diversey™ – Morning Mist™ Neutral Disinfectant Cleaner – Diluted 0.085%	Diversey™ – Morning Mist™ Neutral Disinfectant Cleaner – Diluted 0.085%	Hydrogen Peroxide – 3%
AcoustAffix®	2012, 2012WH, 2012BL		•				
Easy Elegance™	1278, 1278BL, 1279, 1279BL, 1283, 1283BL, 1284, 1284BL, 1293			•	•	•	•
Fine Fissured™	922, 928, 932		•				
Lumawash®	972, 973	•	•	•		•	•
Prelude® and Suprafine® Grid Systems	Various	•	•	•	•		•
QuickHang™ Installation Kits	6362WH, 6362BL, 6364WH	•	•	•	•		•
Workspace Sound Reducing Kits	261, 262	•	•				

Follow CDC and EPA recommended dwell time for all disinfectant cleaners.

Disinfecting Guidelines:

Armstrong® Ceiling and Grid Products



Disinfectant Methods

FOG

- Use the equipment manufacturer's instructions regarding distance from the surface, protective gear, and ventilation.
- If another cleaner has been used in the fogging equipment, be sure to thoroughly clean the equipment before use to avoid potential contamination of the board surface with a non-compatible or staining cleaner.
- Remove any obvious dirt before evenly applying cleaner.
- Wipe dry with a clean, white microfiber cloth. Alternatively, the board may be air dried.



SPRAY

- Remove any obvious dirt before applying liquid cleaner.
- Use the concentration of the cleaner as provided in table above.
- Spray the recommended disinfectant evenly over the board surface.
- Wipe with a dry, white microfiber cloth after recommended dwell time (typically 10 minutes).



WIPE

- Remove any obvious dirt before applying liquid cleaner.
- Use the concentration of the cleaner as provided in the table above.
- Apply cleaner to a sponge or cleaning cloth. Squeeze out excess liquid until the sponge or cloth is damp.
- Gently and evenly wipe the cleaner across the board surface with the damp sponge or cloth. Use even strokes, up to 5 passes across a single position along the surface. Do not exceed the time of exposure recommended by the cleaner manufacturer (typically 10 minutes).
- Wipe with a clean, white microfiber cloth to remove excess liquid.
- Allow the board to finish drying.



NOTE: If liquid is not removed, it may stain the board surface over time.

Disclaimer

Cleaning conditions and aesthetics may be impacted by additional site conditions. These instructions pertain only to the maintenance of the aesthetics and integrity of Armstrong Ceilings products. Please consult the manufacturer's instructions and guidance regarding any cleaning product or disinfectant product for use and efficacy.

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