service@bestgosupplychaininc.com
162 Atlantic St, Pomona, CA 91768

LIMITED WARRANTY COVERAGE

1 YEARS LIMITED WARRANTY

ZEAFIVE products are made with quality materials and excellent craftsmanship to provide the customers a long-lasting product. In the case of any defects in materials or craftsmanship under regular use were inspected in the first one year of delivery, ZEAFIVE will provide replacement parts at no charge, or at its option, replace any product or part of the product that is deemed defective, under normal installation, use, service and maintenance. This warranty applies only to the original purchaser. Proof of purchase will be required in the case of a claim.

- **SCRATCHES ARE NOT COVERED UNDER WARRANTY.**

The manufacturer warrants this product to be free of manufacture defects during the above-mentioned warranty time. Please keep a copy of the original invoice as proof of purchase.

ZEAFIVE will, as its option

(1) Repair or replace the defective part(s) or product(s) at no charge;
(2) Issue a refund of the original purchase price of the product(s) (Valid within 30 days from the date of delivery);
(3) Issue a credit to be applied toward the purchase of a new ZEAFIVE product shipping/delivery charges may apply and are in ZEAFIVE's sole discretion.

ZEAFIVE recommends the installations to be made by a licensed, professional plumber. ZEAFIVE will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. ZEAFIVE is not responsible for any removal or installation cost.

This limited warranty shall not apply to goods that have been subject to accident, negligence, improper installation, product abuse, product misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

ZEAFIVE responsibility under this limited warranty is limited to only to replacement parts and no other costs.

ZEAFIVE will not be responsible for labor charges and/or damage incurred by installation, repair, or replacement, nor for any indirect incidental or consequential damages, losses, injury, or costs of any nature relating to this product.

Except as provided by law, this limited warranty is instead of and excludes all other warranties, conditions, and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those merchant ability of fitness for use.

RESPONSIBILITIES OF OTHERS

Inspecting the unit before installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defects or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed.
ZEAFIVE is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing before installation.

Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it's delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.

LIMITATIONS AND EXCLUSIONS

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the product, or failure to follow care or installation instructions enclosed with your product.
This warranty is void if the ZEAFIVE is subject to alteration, or if repairs are attempted by anyone other than an authorized agent of ZEAFIVE. This warranty does not extend to plumbing or components installed by dealers, installers or by any party other ZEAFIVE.

ZEAFIVE will not be liable for loss of use of the ZEAFIVE inconvenience, or any other incidental or consequential costs, expenses, or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

DISCLAIMER

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning ZEAFIVE or its products. In no event shall ZEAFIVE be held responsible for any such warranties or representations.

WARRANTY SERVICE

NOTE: When requesting a warranty, be sure to have the following:

•Copy of original invoice
•Date of installation
•Description and pictures of the defect
•Model number or description of the model

To obtain warranty service and replacement parts, please contact ZEAFIVE Customer Service. ZEAFIVE will determine whether to repair or replace your product, issue a refund, or issue a credit.

WARNING: Content may contain sharp and other possibly harmful pieces and may cause hazard to children and adults, Swiss Madison® is not responsible in any way for personal damage.

CUSTOMER SERVICE:
E-mail: service@bestgosupplychaininc.com