

TILE CONNECTION WARRANTY



Product Warranty:

30-day warranty for both commercial and residential

No two pieces of natural stone are exactly alike. Tiles must be inspected prior to installation to ensure that no blending is required. No claims will be accepted by Tile Connection after installation. Use of product implies acceptance. Installer should follow TCNA guidelines for installation. We warranty this product against manufacturers defects upon shipping. This product requires regular sealing and cleaning.

Cleaning Instructions

Use pH balanced cleaners or soap-less detergents and soft bristle brushes for daily cleaning. Immediately wipe all spills. Most sealer brands have specific cleaning solutions applicable for natural stone. If heavy duty cleaning is required, first try to solve with pH balanced cleaners, which can include scouring cleaners and poultices that help extract the stain. Always test abrasive or untested cleaning solutions in an inconspicuous area to evaluate if it is suitable for the tile. If an acidic cleaner is deemed necessary, a light solution of sulfamic acid is the safest and most recommended in cleaning difficult stone or grout problems. Be sure to rinse the area well after cleaning.

