

**NOTICE:**  
**BEFORE RETURNING YOUR ORDER TO THE RETAILER,**  
**PLEASE CALL: 1-800-524-9525 (TOLL FREE)**

**Should you have any questions, problems or wish to return  
your order, call or email: 1-800-524-9525 (toll free),  
610-524-4166, [sales@lumabase.com](mailto:sales@lumabase.com)**



**Seasonal**

Celebrate the Holidays!  
Welcome friends and family  
to your home with inviting  
and glowing walkway  
luminarias and colorful  
lighting.



**Special Occasion**

Getting married or  
celebrating a birthday?  
Planning a summer family  
reunion or cookout? Every-  
thing is here for decorative  
lighting indoor or out!



**Home Décor**

Candles, lanterns and  
lighting accents turn any  
room in a special and cozy  
place in your home.



**Outdoor Living**

Spend more time enjoying  
your outdoor space, patio,  
deck and yard with  
decorative luminarias,  
lights, lanterns, and more.

**610-524-4166 or [sales@lumabase.com](mailto:sales@lumabase.com)**

*To reorder: on-line [www.lumabase.com](http://www.lumabase.com) or call 610-524-4166*

*Our Guarantee and Return Policy: We want you to love everything you buy from us. However, if you're not completely satisfied with your order, we will be happy to offer you a full merchandise refund or exchange on your unused order. Refunds will be applied to the credit card used for the order. To begin the return process, you must contact us through e-mail or by phone and return the product within 45 days from date of order. If product is returned without a Return Authorization number or after 45 days, a 15% fee on total order price will be charged against credit. Sorry, no credit on shipping cost.*

*You may request your Return Authorization # by contacting us at 1-800-524-9525 or e-mail us at [sales@lumabase.com](mailto:sales@lumabase.com)*

*For items that arrive damaged or defective, please contact our LumaBase Customer Service team at 1-800-524-9525 or email us at [sales@lumabase.com](mailto:sales@lumabase.com).*

*We will gladly replace the item and pay for return shipping or refund your original shipping cost. We regret that all other shipping charges are non-refundable.*

*Please include your packing slip with the returned items. If you would like to exchange an item for one that is a higher price, please include a method of payment. When returning items, please pack them securely in the original packaging, if possible. For your security, please return your order with an insured carrier (e.g. FedEx, UPS, USPS) with tracking and keep your receipt. LumaBase can not be responsible for returns lost or damaged in transit.*

*Please do not hesitate to call us at 1-800-524-9525 with any questions you may have about making a return.*

**Where to Return (after receipt of RA#):**

**JHSpecialties, Inc., 600 S. Brandywine Avenue, Suite 500, Downingtown, PA 19335 USA | 610-524-4166 | 1-800-524-9525 (Toll Free)**