

## Locking Engineered Hardwood - Care & Repair

### Care and Maintenance

Pergo Defense+ Hardwood Floors require routine care and regular maintenance in order to maintain the beauty of their appearance over time. The recommendations in this section are in accordance with guidelines required to maintain the coverage of the limited warranties and will prolong the life of the Pergo Defense+ Hardwood Floors.

- Place felt floor protectors under legs of moveable furniture.
- Chair casters should be rubber — not plastic or metal.
- Place walk-off mats at entrances.
- Dust mop as primary cleaning method.
- Occasionally wet mop with water only, using a well wrung-out mop.
  - DO NOT pour liquid directly on floor or use an excessively wet mop that will puddle or leave moisture standing on the floor.
  - If needed, use a solution of 1 cup of vinegar per gallon of water OR 1/3 cup non-sudsing ammonia per gallon of water.
- DO NOT use detergents, abrasive cleaners, soaps, waxes or polishes.
- A residential steam mop may be used provided the steam is applied to a microfiber pad and not applied directly to the floor.
  - Make sure to set the temperature of the steam mop to the appropriate setting for hardwood floors, or to the lowest setting.
  - Steam mop in the length direction of the planks only.
- Use correct hard surface vacuum tools.
- DO NOT use rotating beater bars, floor scrubbers, jet mops or similar products.
- Wipe up spills immediately. DO NOT allow topical moisture to remain on the floor longer than the time specified in the product warranty.

**Engineered hardwood reacts to sunlight.** Hardwood contains certain types of acids in its cellular structure. With exposure to sunlight these acids begin to amber. The color change is referred to as patina. The hardwood will reach its own natural warmth and patina level and stop ambering. The amount of patina is directly related to the species, amount of acids and the level of sunlight. The entire floor will reach the same patina level over time. This is often noticed after a rug is removed and the floor is noticeably different in color underneath. If you remove the rug and expose the entire floor to the same amount of light, it will even out over time and become uniform in color.