## HAMPTON BAY

### **USE AND CARE GUIDE**

## SUMMERHAVEN 5-PIECE WICKER PATIO FIRE PIT CHAT SET ADIRONDACK CHAIRS (4-PACK)



Questions, problems, missing parts? Before returning to the store, call Hampton Bay Customer Service 8 a.m. - 7 p.m., EST, Monday – Friday, 9 a.m. – 6 p.m., EST, Saturday

1-855-HD-HAMPTON

**HAMPTONBAY.COM** 

#### THANK YOU

### Warranty

This Outdoor Patio product has a limited residential domestic warranty from the date of the original retail purchase, that the product will be free from defects in material and workmanship and is valid for the original retail purchaser only, with the original sales receipt including purchase date, and is not transferable. In certain warranty claim cases, photographs and or visual inspection reports may be required. Should replacement of the warranted item(s) be unavailable, the manufacturer reserves the right to substitute items of our choice that are of similar style and quality. [Warranty coverage period depends on the purchased item.] This Warranty does not apply to any damage caused to the product as a result of the product being used in a commercial or industrial setting. The terms of this warranty are subject to change without notice.

Steel Frame – 3 Years: We warrant the frame to be free of manufacturing and workmanship defects to the original purchaser for three years. If the steel frame fails structurally within three years from the original date of purchase, the manufacturer will replace the frame in the original finish and style whenever possible at no charge to the original purchaser.

Finishes – 1 Year: Finishes shall be warranted against cracking, blistering, or peeling for one year as long as the unit has not been scratched or abraded. Scratches and chips resulting from normal wear and tear are not covered. Fading resulting from exposure to either harsh elements or chemicals is not covered. Due to unique nature of hand-applied finishes, fading and wearing of hand-applied finishes are not included in this warranty.

Alternative Tops – 1 Year: Alternative Table Tops (non-metal) are warranted for one year for defects. Glass and tile tops are not covered in this warranty.

Warranty Exclusions: Failure to follow general care and maintenance guidelines will void the warranty. Excluded from the warranty are any products used for commercial, industrial, contract or any other nonresidential purposes, display models, clearance items, or items purchased "as is", freight damage, products damaged by acts of nature such as, but not limited to, freezing or high winds, extreme climate conditions, vandalism, fire, abuse, or improper assembly. Fading and discolorations from exposure to the elements, chemicals, oils, spills or fluids; hardware against corrosion or rusting; splitting or buckling of tubing resulting from exposure to water and freezing temperatures are not covered. After 90 days from date of purchase, shipping and handling charges are the original purchasers responsibility. Also excluded are purchased or replacement parts; plastics, normal fading, scratching, or chipping of the finish, staining or discoloration of furniture, accidental damages, repairs, or modifications by consumer, normal wear and tear. Exclusion also includes loss of time, inconvenience, travel, packaging, and/ or any other incidental damages. Lack of original receipt will void warranty. At no time shall the manufacturer's responsibility exceed the value of the replacement product. The manufacturer reserves the right to substitute similar product of same quality if model in question is no longer in production or available.

For further questions and concerns, please contact the following phone numbers depending on the items brand:

Hampton Bay: 1-855-HD-HAMPTON or online at www.Hamptonbay.com

The Home Depot Unbranded: 1-877-527-0313 or online at www.HomeDepot.com

The Home Depot Mexico: 01 800 00 46633 or online at www.HomeDepot.com.mx

The Home Depot Canada: 1-877-527-0313 or online at www.HomeDepot.ca

### **Care and Cleaning**

For best results, clean the frame with a damp cloth and dry thoroughly. This will help prevent mildew by removing dirt particles that may accumulate.
Do not clean with abrasive materials, bleach, or solvents.
Store the table in a dry, sheltered place when not in use.
Keep the table away from fire, extreme heat, freezing conditions, and inclement weather such as rain, hail, sleet, snow, or wind.

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Retain this manual for future use.