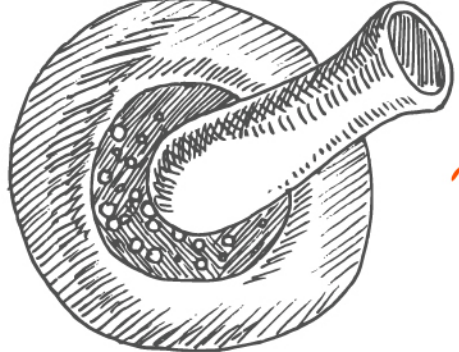




Imusa®



Best
CUISINE

Congratulations on the purchase of your new IMUSA Cookware! IMUSA is a leading Hispanic houseware brand with deep roots in Latin America and the United States that offers hundreds of affordable houseware products including gadgets, cookware, appliances, cleaning, food storage, espresso, and ethnic specialty items. IMUSA's quality has been tested and handed down by homemakers who have been cooking for their families for more than 80 years.

Before the First Use:

Remove all labels. Wash your Steamer in warm, soapy water with a sponge or dishcloth. Rinse in warm water and dry thoroughly with a soft towel.

Overheating:

IMUSA recommends using low to medium heat when cooking. This will prevent food from burning or sticking and pot discoloration. High heat should only be used when boiling water.

NEVER leave an item unattended as water may evaporate and cause damage to the pot and/or stovetop.

Proper Cooking Tools:

We recommend using Wooden or plastic tools to avoid scratched on the inside of your pot. Refrain from cutting foods or using sharp tools such as knives or forks.

Removable Rack

The removable rack allows you to properly steam your foods. Always make sure there is water underneath the steamer pot when steaming. You may remove the rack and use your pot as a stock pot.

Dishwasher:

We do NOT recommend using a dishwasher.



Limited Warranty

IMUSA Limited Warranty covers 90 days after purchase and is valid only for the following:

- Manufacturer defects in materials or workmanship. Returns will only be accepted if due to a manufacturer defect and will not be accepted after 90 days from date of purchase. Returns will only be accepted with original receipt.

IMUSA will replace your product when the claim is approved. For information on how to make a claim please contact us by phone or by email.

Upon approval of your claim, IMUSA will replace the item without charge. If the replacement product is no longer in production, one of equal or greater value will be given. Under the terms of this warranty, IMUSA has no further obligations other than to replace a defective product. IMUSA shall not be obliged to replace any product which is not accompanied by a valid proof of purchase from IMUSA or an IMUSA authorized retailer.

This warranty does not cover:

- Products purchased from unauthorized sellers.
- Damage arising from thermal shocks, drops, improper use, failure to follow the use and care instructions, or an unauthorized modification or repair.
- Normal product wear and tear.
- Discoloration, warping, or metal separation due to high heat or prolonged heat exposure when empty, or non-stick deterioration that occurs from misuse or abuse.
- Stains, discoloration, or scratches on the inside or outside of the product.
- Any accident caused by fire, flood, or similar catastrophic events.

- Commercial, professional, or workplace use.
- Any glass or porcelain in the product.
- Dust or insects inside the product.
- Nonstick damage caused by metal or sharp utensils.
- Damage caused by use of scouring pads, steel wool, abrasive cleaners, or bleach.
- Minor imperfections and color variations, which are normal.

Contact Us

We would love to hear from you. If you have a question, comment, or a recommendation that will help us help you, please send us a note using the contact info below.

Write Us

Customer Service: customerserviceimusa@groupeseb.com
Sales: salesimusa@groupeseb.com
Social Media: socialmediaimusa@groupeseb.com

Call Us

Toll Free: 1-800-850-2501
Phone: 305-640-3000

Business Hours:

Monday-Friday: 8:30am – 5:00pm EST

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.



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