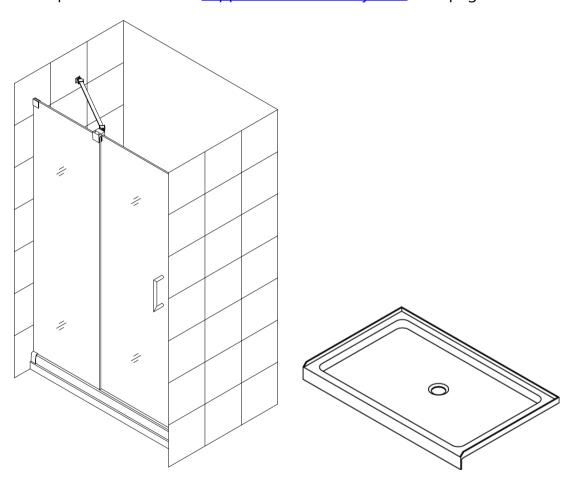


# Mirage Shower Door & Base Kit

### SHOWER Door AND SHOWER BASE KIT INSTALLATION INSTRUCTIONS

#### **IMPORTANT**

DreamLine<sup>TM</sup> reserves the right to alter, modify or redesign products at any time without prior notice. For the latest up-to-date technical drawings, manuals or any other details please refer to the  $\underline{\text{support.BathAuthority.com}}$  web page.



**STEP 1: Install Shower Base** 

**Shower Base Installation Instructions** 

**STEP 2: Install Shower Door** 

**Shower Door Installation Instructions** 

Please read these instructions carefully before installing. If you have any questions regarding installation, please call our technical support specialists Monday through Friday 9:00 AM – 5:00 PM EST at Phone: <u>1-866-731-2244</u>, Fax: <u>1-866-227-1533</u> or e-mail our technical support group at <u>support@BathAuthority.com</u>.

For more information on **DreamLine Shower Kit** please visit <u>www.BathAuthority.com</u>

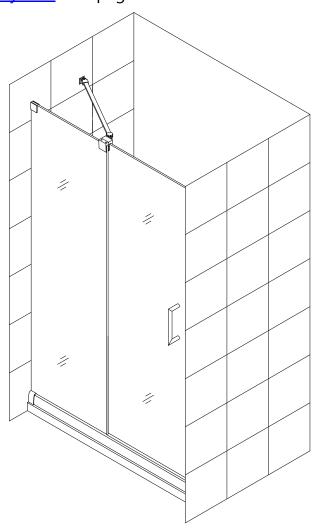


# **MIRAGE**

### **SHOWER DOOR INSTALLATION INSTRUCTIONS**

### **IMPORTANT**

DreamLine<sup>™</sup> reserves the right to alter, modify or redesign products at any time without prior notice. For the latest up-to-date technical drawings, manuals or any other details please refer to the <u>support.BathAuthority.com</u> web page.



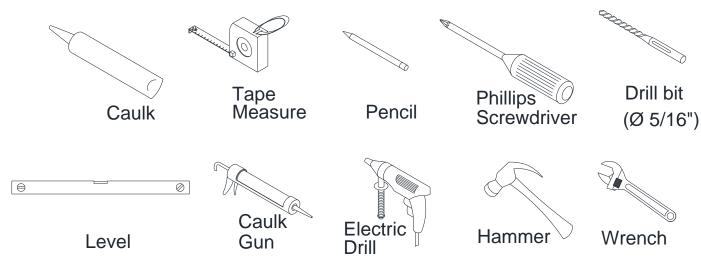
Please read these instructions carefully before installing. If you have any questions regarding installation, please call our technical support specialists Monday through Friday 9:00 AM – 5:00 PM EST at Phone: <u>1-866-731-2244</u>, Fax: <u>1-866-227-1533</u> or e-mail our technical support group at <u>support@BathAuthority.com</u>.

For more information on <u>DreamLine Shower Doors</u> please visit <u>www.BathAuthority.com</u>

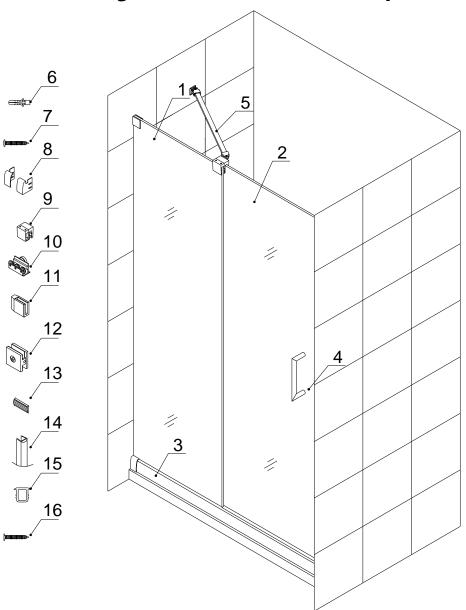
### **Preparation**

- 1. After opening all boxes and packages, read this introduction carefully. Check that all of the needed parts are included in the package by marking all the components on the "Detailed Diagram of Shower Door Components". Examine boxes and packages for shipping damage. If the unit has been damaged, has a finishing defect, or is missing parts, please contact our customer support department within 5 business days of the delivery date. Please note that **DreamLine™ will not replace any damaged products or missing parts free of charge after 5 business days or if the product has been installed.** Feel free to contact DreamLine™ if you have any questions.
- 2. Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine is not responsible for code compliance standards for your project and will not accept any returns.
- 3. If this unit is going to be installed in a new construction, install all of the required plumbing and drainage before installing the shower. **Use a competent and licensed (if required by local code)** plumber for all plumbing installation.
- 4. Prior to installation, ensure that the installation surface is leveled and solid and will be able to support the total weight of the unit. Also, make sure the walls are at right angles. Irregular installation surface level or improper angle of side walls will result in serious problems for your installation. Please, note that some adjustments and drilling might be necessary during the installation process.
- 5. This unit must be installed against finished walls and floor.
- 6. <u>Please, NOTE! This door does not have out-of-plumb adjustment. Make sure your walls are vertical and your shower base or threshold is leveled.</u>

# <u>Tools Required</u>



### **Detailed Diagram of Shower Door Components**



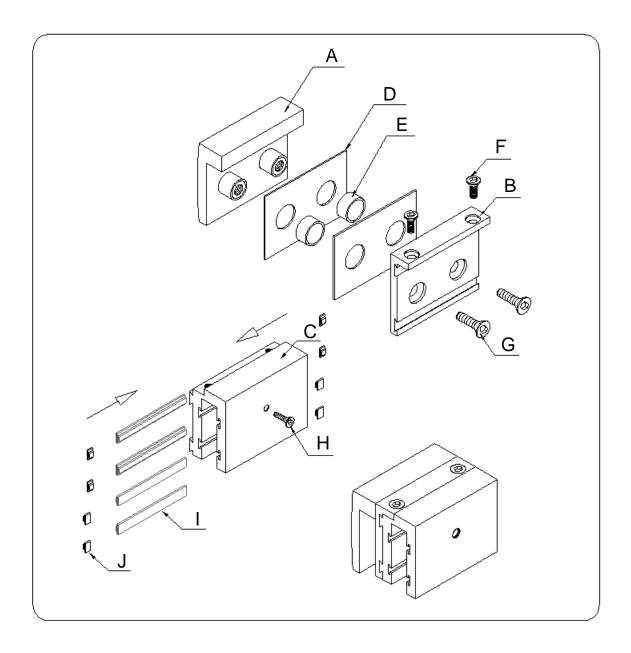
### **Parts List**

01	Stationary glass	1рс	09	Sliding bracket assembly	1рс
02	Glass door	1рс	10	Roller assembly	2pcs
03	Guide rail	1pc	11	Stopper block	1pc
04	Handle	1pc	12	Wall bracket	1pc
05	Support bar	1рс	13	Single side strip	1рс
06	Wall anchor	6pcs	14	Bumper strip	1рс
07	Round head screw ST4.2×55	5pcs	15	Seal gasket	1pc
08	Guide rail connector	1pair	16	Countersunk screw ST4.2×40	1pc

**NOTE:** Unpack your unit carefully and inspect it. Lay it out and identify all parts using parts diagram and part list in your manual as a reference. Before discarding the carton, check for small hardware bags that tend to fall to the bottom of the box. If any parts are damaged or missing, please contact DreamLine™ for replacement.

**NOTE:** Retain these installation instructions for future reference.

# **Sliding Bracket Assembly**



Α	Face Plate	1рс	F	Head screw M4×10	2pcs
В	Back Plate	1рс	G	Head screw M6×16	2pcs
С	Slider	1рс	Н	Head screw M6×8	1рс
D	1/16" PVC gasket	2pcs	I	1/8" wool strip	4pcs
E	1/16" PVC washer	2pcs	J	Plastic bulkhead	8pcs

### **Shower/Tub Door Installation**

**NOTE:** The installation of this door requires two installers.

NOTE: The door can be installed on the shower base, tub or custom threshold.

1. Measure the distance between two walls. This distance is marked as **"W"**.

See Fig. 1 for details.

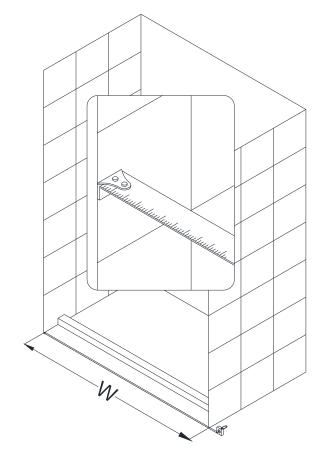


Fig. 1

2. Your **Guide rail (03)** has been precut for your Shower model opening width:

48" or 60" for shower width.

If **W-**width of your wall-to-wall opening is equal to the size of your Shower model, it is unnecessary to cut the **Guide rail** and you can continue to Step#3.

If **W**-width of your wall-to-wall opening is less than the size of your Shower model, you will need to cut the **Guide rail** from one side.

The length to cut off will be **D**:

**D**=Subtract **W** from the size of your Shower model.

### **FOR EXAMPLE**

If your wall opening W=47". Your shower model is 48".

D=48"-47"=1",

You have to cut 1" off from the rail.

See Fig. 2 for details.

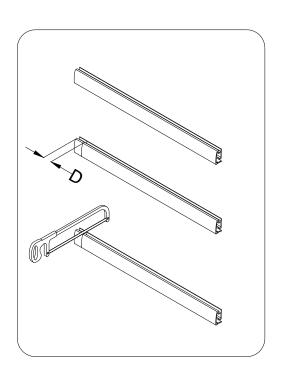


Fig. 2

3. Fasten the Guide rail connector (08) to one of the sides of the Guide rail (03). Slide in two Roller assemblies (10) from the other end of the Guide rail. Fasten another Guide rail connector to the other side of the Guide rail.

Position the **Guide rail** on base or threshold and trace through predrilled holes of **Guide rail connector** flange to mark wall. Drill the holes using Ø 5/16" drill bit and insert the **Wall anchor** (06). Apply a layer of waterproof silicone to the

Apply a layer of waterproof silicone to the bottom side of the **Guide rail**. Place the **Guide rail** back on base or threshold and secure it with the **Round head screw ST4.2×55 (07)**.

See Fig. 3 for details.

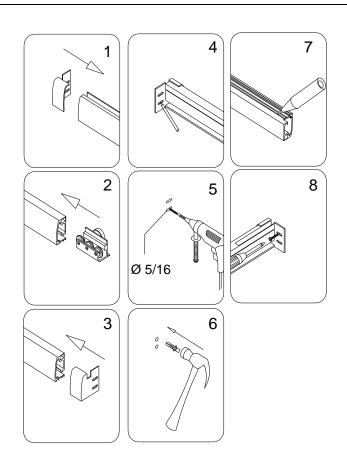


Fig. 3

4. View of the installed **Guide rail (03)** with the **Guide rail connectors (08).** 

See Fig. 4 for details.

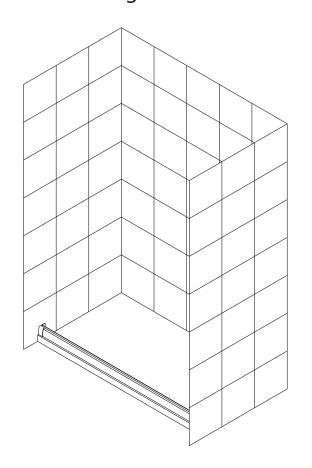


Fig. 4

5. Mount the **Wall bracket (12)** to **Stationary glass (01)**.

Slide the glass into the channel of the **Guide** rail (03).

See Fig. 5 for details.

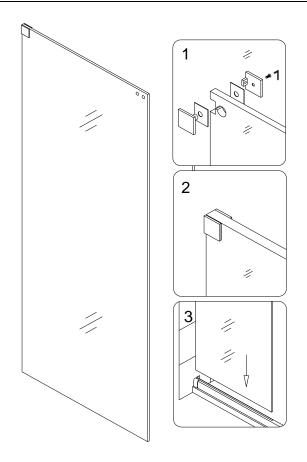


Fig. 5

6. Butt up **Stationary glass (01)** against the wall and level it vertically.

See Fig. 6 for details.

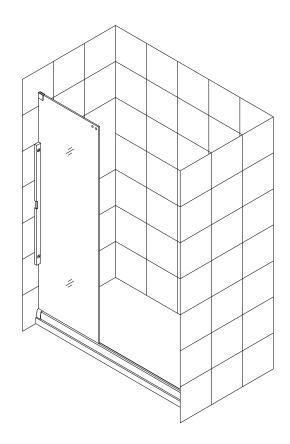


Fig. 6

7. Outline the position of the **Wall bracket (12)** on the wall. Set **Stationary glass (01)** aside. Remove the **Wall bracket** from **Stationary glass** and by replacing it to the outlined position mark the hole on the wall.

Drill the hole using Ø 5/16" drill bit, insert the Wall anchor (06) and fasten the Wall bracket to the wall with the Round head screw ST4.2×55 (07).

Put **Stationary glass** back into position and tight it up to the **Wall Bracket**.

See Fig. 7 for details.

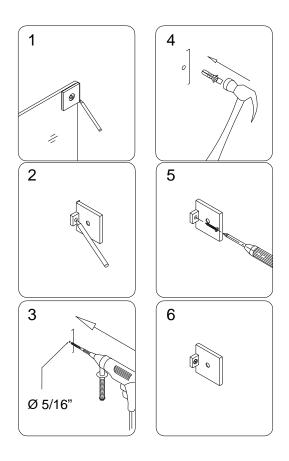


Fig. 7

8. Push the **Single side strip (13)** between the groove of the **Guide rail (03)** and **Stationary glass (01)** using wooden shims or other piece of wood.

See fig. 8 for details.

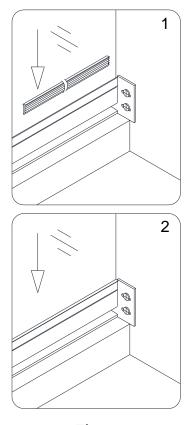


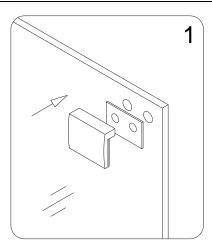
Fig. 8

NOTE: Please refer to **Sliding bracket assembly (09)** diagram on Page 4.

9. Disassemble the Sliding bracket assembly. Mount the Face Plate (A) and Back Plate (B) on the top of Stationary glass A (01) with the Head screw M6×16 (G). Use PVC gasket (D) and PVC washer (E) in between glass and metal parts.

**NOTE:** Use only hand tools. Do not over tighten the screws.

See Fig. 9 and Fig. 10 for details.



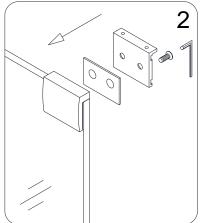


Fig. 9

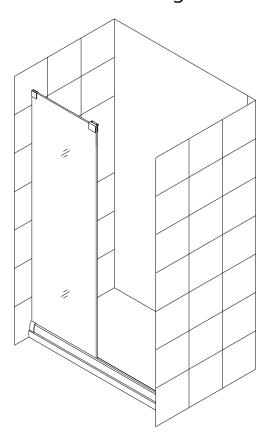


Fig. 10

10. Install the **Stopper block (11)** on the bottom of the **Glass door (02)**.

See fig. 11 for details.

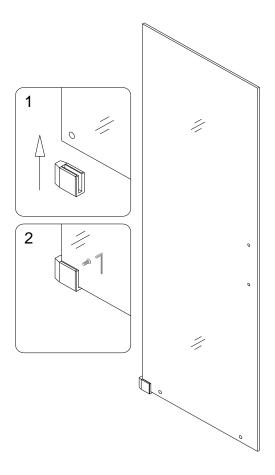


Fig. 11

11. Bring the **Glass door (02)** inside the shower. Remove nuts from the **Roller assembly (10)** bolts and spread the rollers against the installation holes on the **Glass door**. Fasten the **Roller assembly** to the **Glass door** through the predrilled holes.

**NOTE:** Steps 11 and Steps 12 require second person to hold **Glass door**. The **Glass door** will not stay by itself until you finish the Step 12.

See Fig. 12 for details

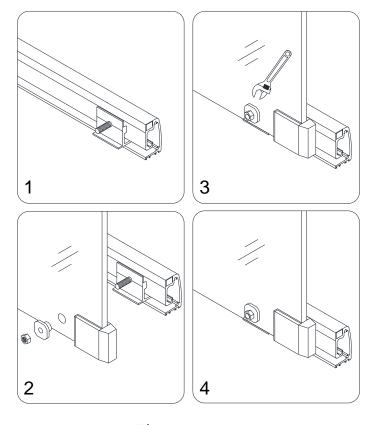


Fig. 12

NOTE: Please refer to **Sliding bracket assembly (09)** diagram on Page 4.

12. Place the **Slider (C)** over the top edge of the **Glass door (02)** and put the **Sliding bracket assembly** together using **Head screw M4** ×10 (F).

NOTE: Sliding bracket assembly (09) can be installed for either left or right hand configurations. These directions are written for right-hand configuration; See <a href="Page 14">Page 14</a> for left hand configuration.

See Fig. 13 and Fig. 14 for details.

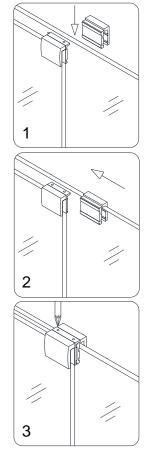


Fig. 13

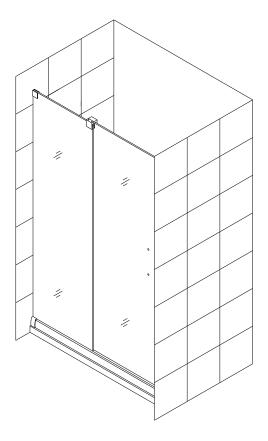


Fig. 14

13. Press the **Bumper strip** (14) on the vertical edge of the **Glass** door (02).

Push the **Seal gasket (15)** into the channel of the **Guide rail (03)**.

See Fig. 15 for details.

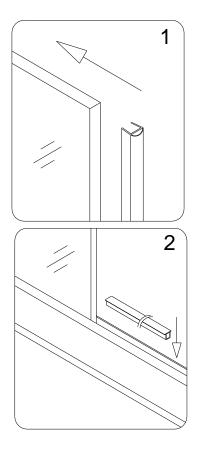


Fig. 15

14. Install the Handle (04) onto the Glass door (02).

See fig. 16 for details.

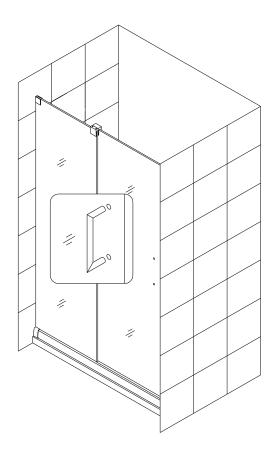


Fig. 16

15. Locate the **Support bar (05)** and temporarily fasten it to the **Sliding bracket assembly (09)** with the **Head screw M6**×8 (H).

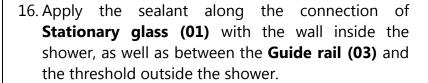
Adjust the bar to a proper position and level it horizontally. Hold it firmly and outline the wall bracket of the **Support bar** to mark wall with position.

Remove the **Support bar** and detach its wall bracket. Place the wall bracket of the **Support bar** against its outlined position on the wall and mark the hole for drilling.

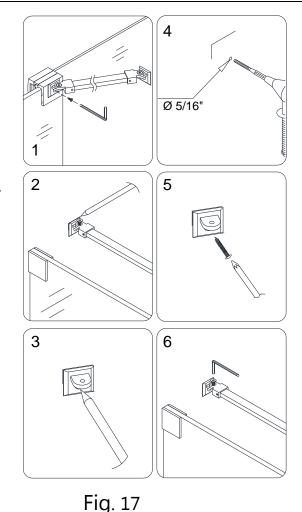
Drill the hole using Ø 5/16" drill bit, insert the Wall anchor (06) and fasten the Support bar's wall bracket to the wall with the Countersunk screw ST4.2×40 (16).

Attach the **Support bar** back to its wall bracket and **Sliding Bracket assembly** and tighten the screws to secure the glass.

See Fig. 17 for details.



See Fig. 18 for details.



caulk

Fig. 18

**NOTICE:** The above installation steps are given for the right-hand configuration.

For left-hand configuration door, please reverse **Stationary glass.** 

See Fig. 19 for details.

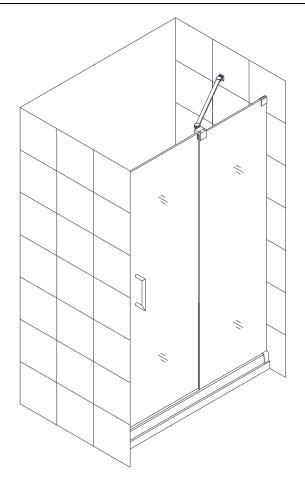


Fig. 19

### **Product Maintenance**

To ensure long lasting life for your acrylic back walls, wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

To ensure long lasting life for your glass shower products, wipe them off after each use with a soft cloth. Rinse and wipe off the glass using either soft cloth or squeegee to prevent soap buildup. Never use abrasive cleaners and cleaning products that contain scouring agents as this may scratch the surface. Never use bristle brushes or abrasive sponges.

To ensure a long lasting hardware finish, wipe off the metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent finish peeling or corrosion. After cleaning the shiny finishes, rinse thoroughly and wipe dry with soft cloth. Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish, work with (not against/across) the grain. Never use an abrasive sponge or cloth, steel wool or wired brushes.

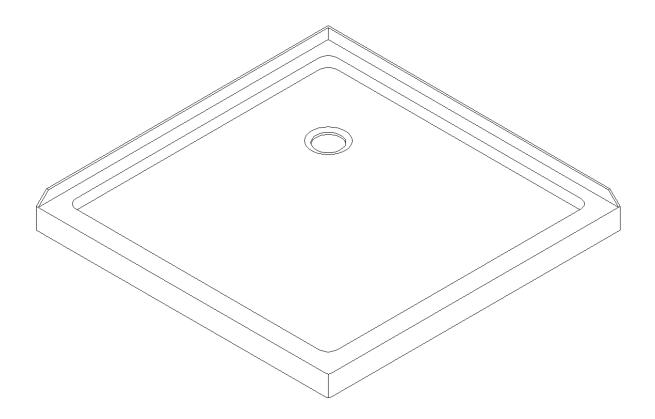


# **SLIMLINE SHOWER BASE**

### **SHOWER BASE DIMENSIONS AND INSTALLATION INSTRUCTIONS**

### **IMPORTANT**

DreamLine<sup>™</sup> reserves the right to alter, modify or redesign products at any time without prior notice. For the latest up-to-date technical drawings, manuals or any other details please refer to your model's web page on BathAuthority.com



Please read these instructions carefully before installing. If you have any questions regarding installation, please contact our technical support specialists Monday through Friday 8:00 AM – 7:00 PM EST at: Phone: 1-866-731-2244, Fax: 1-866-857-3638 or e-mail our technical support group at Support@BathAuthority.com

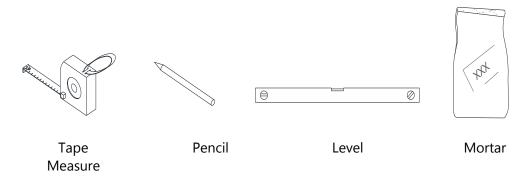
For more information on DreamLine<sup>TM</sup> Shower Bases please visit www.BathAuthority.com

### **Preparation**

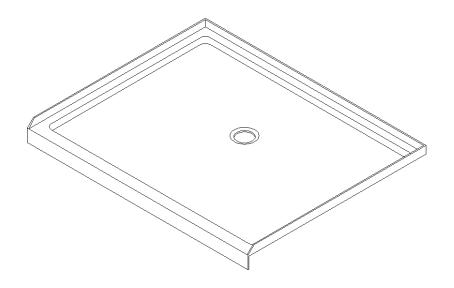
- 1. Prior to installation, examine all boxes and packages for shipping damage and compare the piece count with your packing slip. After opening all boxes and packages, read this introduction carefully. Check that all of the needed parts are included in the package by checking off the components on the "Detailed Diagram of Shower Door Components". If the unit has been damaged, has a finishing defect, or has missing parts, please contact our customer support department within 5 business days of the delivery date. Please note that **DreamLine™ will not replace any damaged products or missing parts free of charge after 10 business days or if the product has been installed.** Feel free to contact DreamLine™ if you have any questions, and please provide an order number, job name or other proof of purchase to help us identify your original order.
- 2. Install all of the required plumbing and drainage before installing the shower base. **Use a competent and licensed (if required by local code) plumber for all plumbing installation.**
- 3. Shower bases must be installed by a licensed plumber. Please note that you should consult your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine is not responsible for code compliance standards for your project.
- 4. Please insure that prior to the installation the installation surface is leveled and solid and will be able to support the total weight of the unit. Also make sure the walls are at right angles. While some adjustment in leveling of the tray is possible, irregular installation surface level or improper angle of side walls will result in serious problems for your installation. Please, note that some adjustments may be necessary during the installation process.

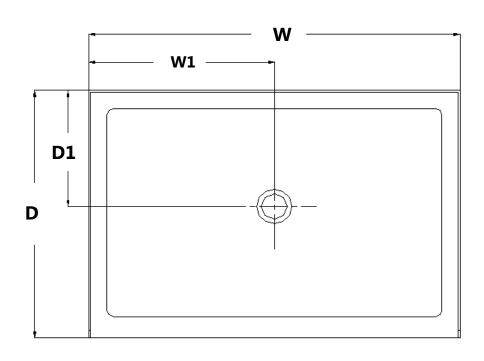
IMPORTANT NOTE: Dimensions provided are for reference only. You must measure the actual shower tray sizes before installation, this includes overall dimensions and drain location. Allowed tolerance for center of the drain is  $\pm 1/2$ ".

### **Tools Required**



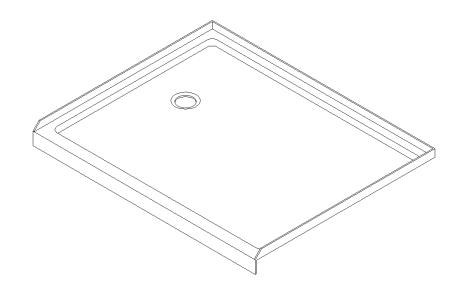
# SINGLE THRESHOLD SHOWER BASE <u>Center Drain Configuration</u>

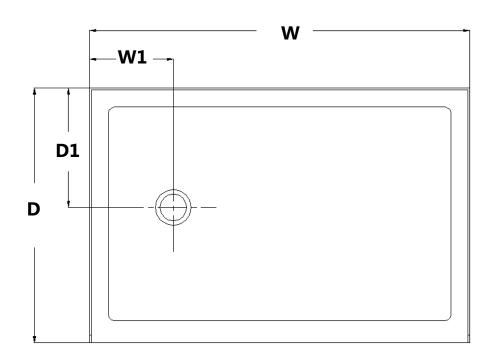




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1132320	32"×32"	32"	32"	15"	16"
DLT-1136360	36"×36"	36"	36"	15"	18"
DLT-1134420	34" x 42"	34"	42"	15"	21"
DLT-1132480	32"×48"	32"	48"	15"	24"
DLT-1136480	36"×48"	36"	48"	15"	24"
DLT-1130600	30"×60"	30"	60"	15"	30"
DLT-1132600	32"×60"	32"	60"	15"	30"
DLT-1134600	34"×60"	34"	60"	15"	30"
DLT-1136600	36"×60"	36"	60"	15"	30"

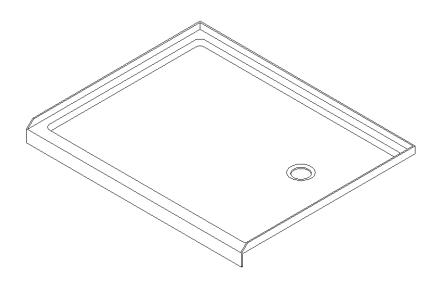
## SINGLE THRESHOLD SHOWER BASE Left-Hand Drain Configuration

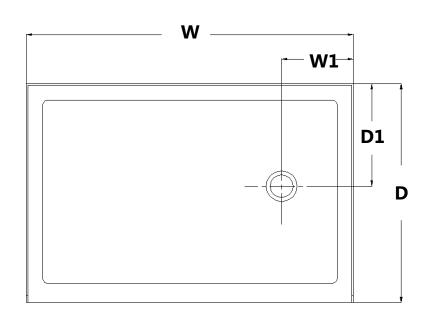




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1130601	30"×60"	30"	60"	15"	12"
DLT-1132601	32"×60"	32"	60"	15"	12"
DLT-1134601	34"×60"	34"	60"	17"	12"
DLT-1136601	36"×60"	36"	60"	18"	12"

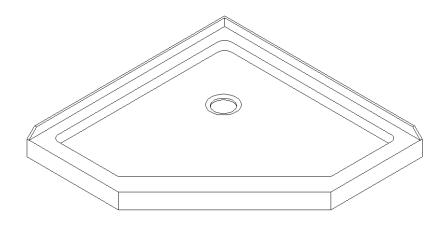
# SINGLE THRESHOLD SHOWER BASE Right-Hand Drain Configuration

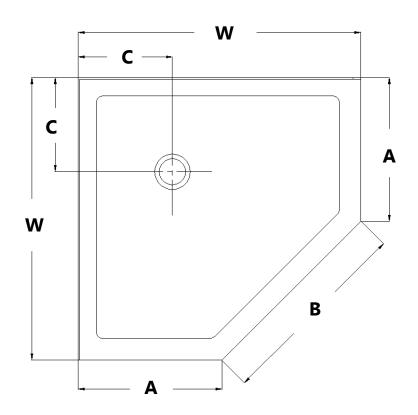




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1130602	30"×60"	30"	60"	15"	12"
DLT-1132602	32"×60"	32"	60"	15"	12"
DLT-1134602	34"×60"	34"	60"	17"	12"
DLT-1136602	36"×60"	36"	60"	18"	12"

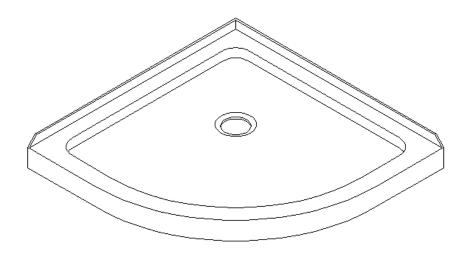
## **NEO ANGLE SHOWER BASE**

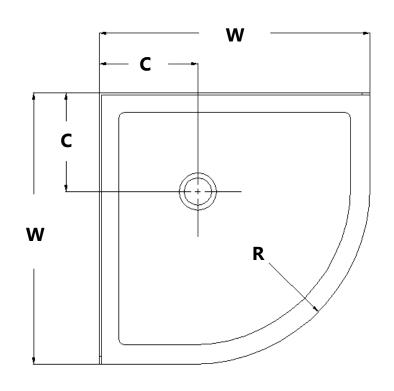




MODEL	SPECIFICATION	W (in)	A (in)	B (in)	C (in)
DLT-2036360	36"×36"	36"	18 5/16"	25"	12"
DLT-2038380	38"×38"	38"	20 5/16"	25"	12"
DLT-2040400	40"×40"	40"	22 5/16"	25"	14 3/8"
DLT-2042420	42"×42"	42"	24 5/16"	25"	14 3/8"

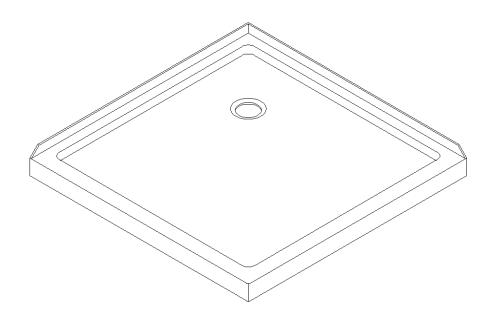
# **QUARTER ROUND SHOWER BASE**

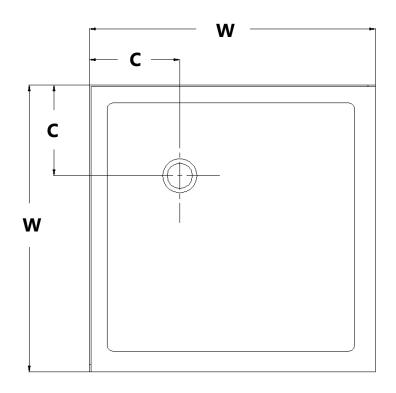




MODEL	SPECIFICATION	W (in)	C (in)	R (in)
DLT-7033330	33"×33"	33"	12"	21 5/8"
DLT-7036360	36"×36"	36"	12"	21 5/8"
DLT-7038380	38"×38"	38"	12"	21 5/8"

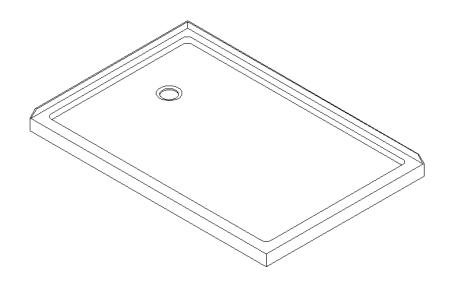
## DOUBLE THRESHOLD SHOWER BASE Corner Drain Configuration

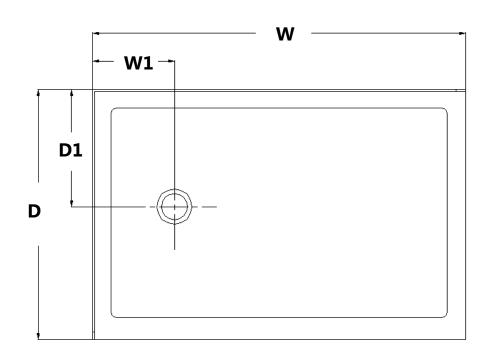




MODEL	SPECIFICATION	W (in)	C (in)
DLT-1032320	32"×32"	32"	12"
DLT-1036360	36"×36"	36"	12"

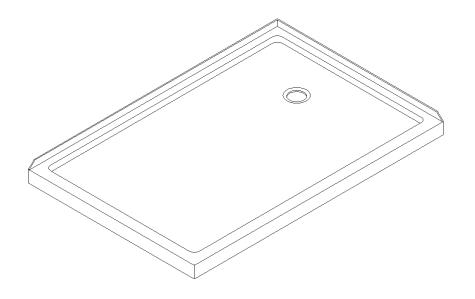
## DOUBLE THRESHOLD SHOWER BASE Left-Hand Drain Configuration

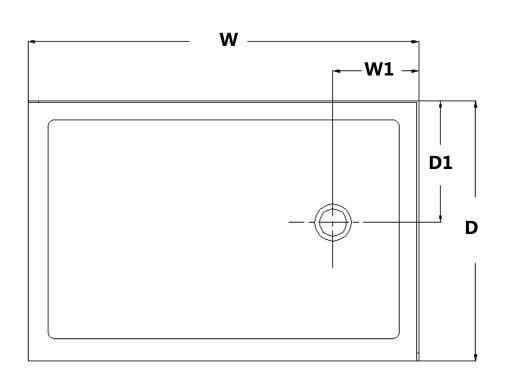




MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1034481	34"×48"	34"	48"	17"	12"
DLT-1036481	36"×48"	36"	48"	18"	12"
DLT-1036601	36"×60"	36"	60"	18"	12"

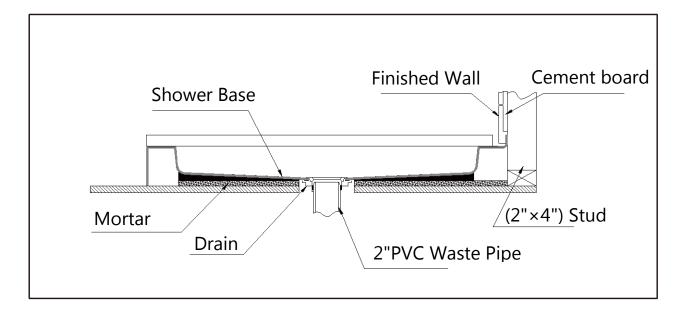
# DOUBLE THRESHOLD SHOWER BASE Right-Hand Drain Configuration





MODEL	SPECIFICATION	D (in)	W (in)	D1 (in)	W1 (in)
DLT-1034482	34"×48"	34"	48"	17"	12"
DLT-1036482	36"×48"	36"	48"	18"	12"
DLT-1036602	36"×60"	36"	60"	18"	12"

# **Shower Base Cross Section Diagram**



### **Shower Base Installation - Preparation**

1. Ensure that the floor and the studs are at right angles.

Provide a 5"×5" opening in the subfloor for the drain.

The 2" PVC waste pipe should extend above the surface of the sub-floor according to the drain installation instructions and the height of the Shower base.

Refer to the product drawings and tables in these installation instructions for the drain location.

See Fig. 1 and Fig. 2 for details.

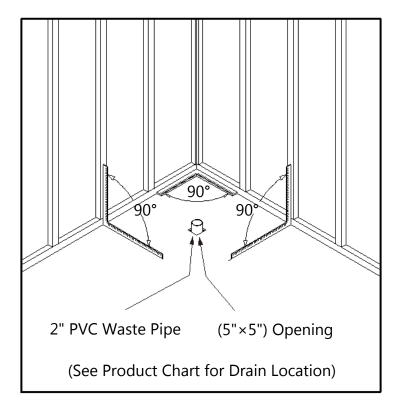


Fig. 1

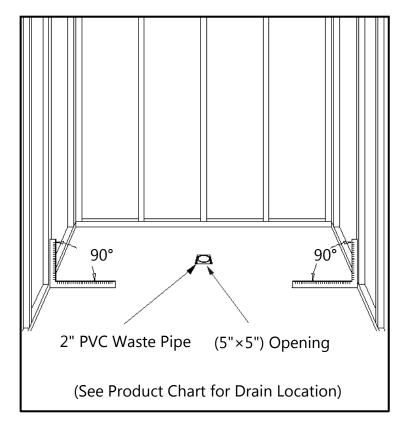


Fig. 2

2. Install the shower drain (**NOT INCLUDED**) according to the drain installation manual (supplied with the drain).

See Fig. 3 for example

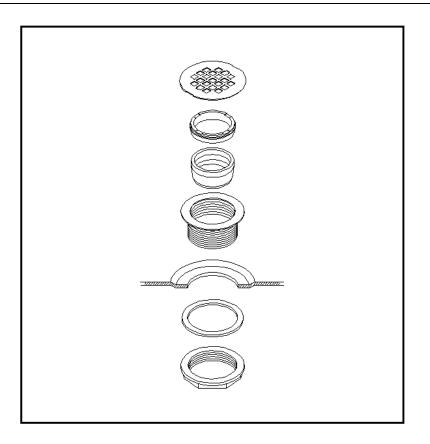
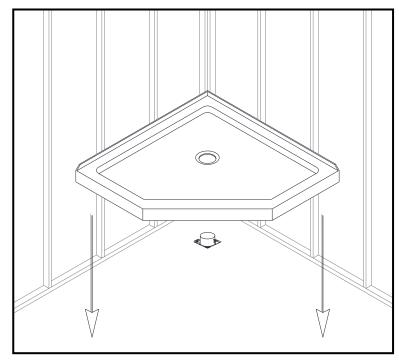


Fig. 3

3. Place the tray into the designated position so that the Drain Body drops around the Drain Pipe and butt the Shower Base up against the studs.

See Fig. 4 for details.



Lower the base over the drain pipe and set it into place against the studs.

Fig. 4

4. Level the tray and place marks on the studs above the upper edge of the tile flange.

See Fig. 5 for details.

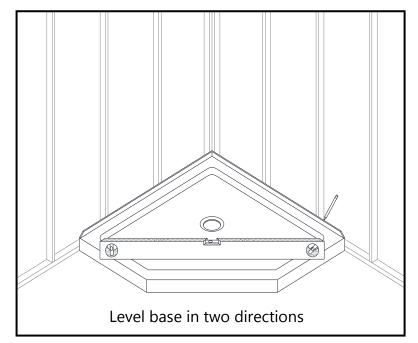


Fig. 5

5. Mix the bedding material (Mortar, cement-sand mix, etc.) **Concrete or plaster is not recommended**. Apply enough bedding material to support the entire bottom of the shower base. This will add additional stability and prevent the base from shifting position.

See Fig. 6 for details.

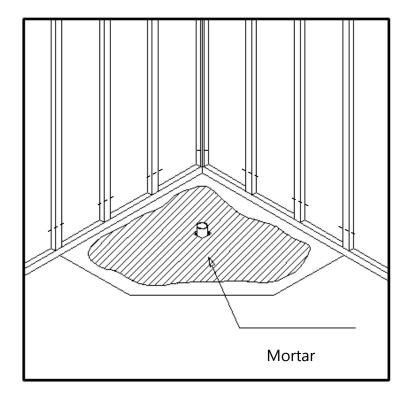
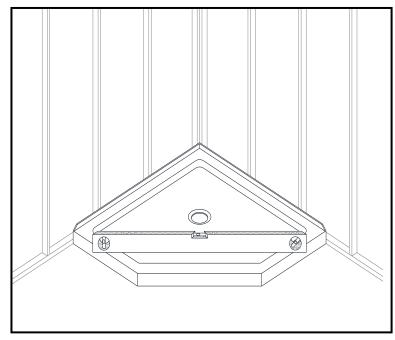


Fig. 6

6. After the bedding material has been poured and *before* it sets, place the shower base into the position with the drain assembly sliding over the PVC waste pipe. It will be necessary to push the shower base until the top of the tile flange aligns with the marks drawn on the studs and the front edge is contacting the rough floor along the entire length of the shower base. Ensure that the base is level in all directions. You may need to use shims to hold the tray in the level until the bedding settles and supports the tray. Remove all excess mortar.

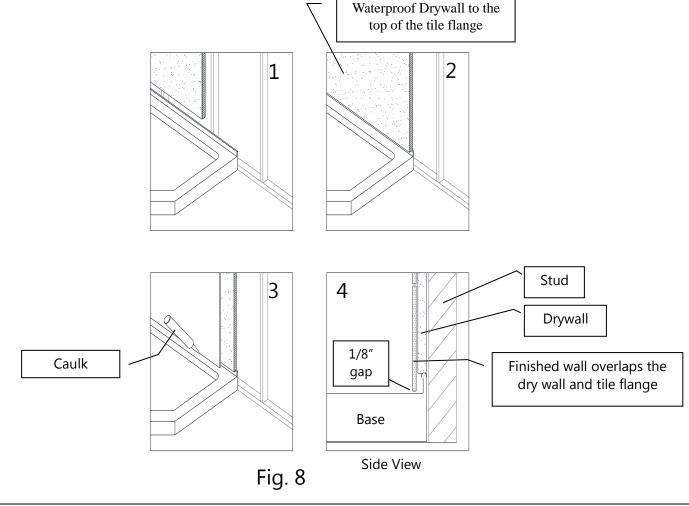


See Fig. 7 for details.

Fig. 7

7. Allow the bedding material to completely harden before applying weight to the bottom of the shower base.

Install the cement board (or the wallboard) above the tile flanges and secure it to the studs. Put the tiles (or other finishing wall material) over the cement board leaving 1/8" gap between the bottom of the tile and the splash rim of the shower base. Use caulk to fill that gap. See Fig. 8 and Fig. 9 for details.



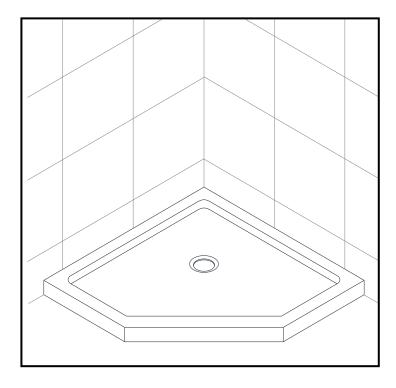


Fig. 9

### **Product maintenance**

To ensure long lasting life for your acrylic back walls, wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Never use abrasive cleansers, metal brushes or scrapers that could scratch or dull the surface.

To ensure long lasting life for your glass shower products, wipe them off after each use with a soft cloth. Rinse and wipe of the glass using either soft cloth or squeegee to prevent soap buildup. Never use abrasive cleaners and cleaning products that contain scoring agent because this may scratch the surface. Never use bristle brushes or abrasive sponges.

To assure a long lasting finish wipe off the metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent finish peeling or corrosion. After cleaning the shiny finishes, rinse thoroughly and wipe dry with soft cloth. Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish, work with (not across) the grain. Never use abrasive sponge or cloth, steel wool or wired brushes.

### DREAMLINE™ EXCLUSIVE LIMITED WARRANTY AS OF MAY 6, 2013

This warranty extends only to the original owner/end-user for household use only and is not transferable to a subsequent owner. This warranty extends for a designated period of time, so long as it remains in use in its original place of installation. This warranty applies only to DreamLine products purchased from an authorized dealer in United States or Canada. Proof of purchase (original sales receipt) from the original consumer purchase must be provided with all warranty claims.

#### IN NO EVENT SHALL THE LIABILITY OF DREAMLINE EXCEED THE PURCHASE PRICE OF THE UNIT.

DreamLine products must be installed by a fully insured and licensed professional. Installation of DreamLine product by anyone other than fully insured licensed professionals shall **VOID THE WARRANTY**. DreamLine recommends that such licensed professionals have experience in the installation of bathroom products. Installation of certain products, including, without limitation, glass products (i.e., shower and tub doors) by an inexperienced installer may result in glass breakage and, consequently, cause personal injury or death.

#### PARTS ONLY WARRANTY

This warranty is extensive in that it covers replacement of all defects. LABOR CHARGES AND/OR DAMAGE INCURRED IN INSTALLATION, REPAIR, OR REPLACEMENT, AS WELL AS ANY OTHER KIND OF LOSS OR DAMAGE ARE EXCLUDED

#### COMMERCIAL USE AND OTHER EXCLUSIONS

This warranty excludes all industrial, commercial and business usage, whose purchasers are hereby extended a one (1) year limited warranty from the date of purchase for shower and tub doors, a three (3) month limited warranty from the date of purchase for vanities and sinks, with all other terms of this warranty applying except the duration of the warranty.

DREAMLINE JETTED AND STEAM SHOWER CABINS, DREAMLINE SHOWER COLUMNS AND DREAMLINE SHOWER SEATS ARE NOT INTENDED FOR COMMERCIAL USE AND THERE IS NO WARRANTY EXTENDED FOR THESE PRODUCTS FOR COMMERCIAL USE.

DreamLine hereby disclaims all warranties for products sold as dealer or store displays. DreamLine hereby disclaims all warranties for products used outside of the United States or Canada whether expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

#### MADDANITY TEDRAS

DreamLine will, at its election, repair or replace the product found by DreamLine in its sole judgment, to be defective within the warranty period under normal residential use and maintenance. The replacement of a product is limited to supplying a replacement product or part (same as existing or if not available, comparable product). DreamLine warranty obligation shall be discharged upon tender of parts, replacement or repair of the product. Purchaser's refusal to accept the tender terminates all warranty obligations and VOIDS THE WARRANTY. Cost of freight for returning products to DreamLine for repairs or replacement under this limited warranty are the responsibility of the customer. Cost of freight associated with shipping of replacement product or parts to the customer may be charged to customer. Any product replaced or repaired during the warranty period will be covered only for the remaining period of the original warranty. In no event will DreamLine be liable for costs of repair or replacement of any installation material, including but not limited to tiles, marble, etc.

#### DREAMLINE IS NOT RESPONSIBLE FOR INSTALLATION, REMOVAL OR REINSTALLATION COSTS OF ANY PRODUCT REQUIRING WARRANTY SERVICES.

Any modification or alteration of any DreamLine products will void the warranty. DreamLine product installations and repairs must be performed by either a DreamLine authorized agent or a licensed, insured and experienced professional contractor - installation or repairs performed by any other party shall void the warranty. This warranty shall not apply to breakage or damages caused by normal wear and tear, fault, carelessness, abuse, misuse, misapplication, improper maintenance, alteration or modification of the unit, as well as chemical or natural corrosion, accident, fire, flood, act of God or any other casualty. Improper care and cleaning will void the warranty. Use of cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for chrome or similar finish, glass or acrylic will void the warranty. For additional product maintenance instructions please refer to product installation manual. DreamLine is not responsible for any issues a rising in connection with errors or omissions in information provided on DreamLine's websites. The warranty does not extend to any non-DreamLine plumbing or components installed by installers, end users or by any party other than DreamLine.

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#### PRODUCT WARRANTY PERIODS

DreamLine is not responsible for product code compliance or for verifying building code restrictions on installation or use and any such compliance is excluded from this warranty. DreamLine reserves the right to modify this warranty at any time - such warranty modifications will not alter the warranty applicable at the time of sale of the products in question. The warranty terms for specific products for consumer (non-industrial, non-commercial, non-business use only) are:

#### SHOWER BACKWALL, SHOWER CABINS (JETTED & STEAM)

DreamLine warrants shower backwalls and shower cabins to be free from defects in workmanship for a period of one (1) year from initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

### SHOWER & TUB DOORS, SHOWER ENCLOSURES

DreamLine warrants shower doors, tub doors and shower enclosures to be free from defects in workmanship and materials under normal residential use for a period of five (5) years from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer. Warranty for plastic strips shall be limited to one (1) year. Warranty for any part in Oil Rubbed Bronze finish shall be limited to one (1) year.

### SHOWER BASES

DreamLine warrants shower bases to be free from defects in workmanship and materials under normal residential use for as long as the original consumer purchaser owns their home in which their product is installed.

#### SHOWER COLUMNS

DreamLine warrants shower columns to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

#### SHOWER SEATS

DreamLine warrants shower seats to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer. Warranty shall be VOID if the shower seat is not professionally installed on a properly reinforced wall.

#### VANITIES AND VESSEL SINKS

DreamLine warrants bathroom vanities and vessel sinks to be free from defects in workmanship and materials under normal residential use for a period of one (1) year from the initial date of purchase by the owner/end-user, contractor or builder from an authorized dealer.

#### STATE LAWS AND THIS WARRANTY

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state/province to state/province.

#### WARRANTY SERVICE

The following information will be required for you to file a Warranty claim:

- 1. Your name, address and telephone number
- 2. Product model number
- 3. Brief description of problem (please note that additional information such as a photo may be required to fully process your warranty claim)
- 4. Proof of purchase

You may submit this information by e-mail, mail or fax to:

DreamLine
Warranty Service Center
75 Hawk Road
Warminster, PA 18974
F:1-866-857-3638
T:1-866-731-2244
Warranty@bathauthority.com



TEL: <u>866-731-2244</u>

FAX: <u>866-857-3638</u>

WWW.BATHAUTHORITY.COM

For more information on <u>DreamLine<sup>TM</sup> Shower Bases</u> please visit <u>www.BathAuthority.com</u>