

WARRANTY INFORMATION

General Tools warrants its instruments and accessories, power tools, and digital tool products against defects in material or workmanship for one year from the date of purchase unless otherwise stated on the packaging, manual, and/or marketing materials.

General Tools will replace or repair the defective unit, at its option, subject to verification of the defect.

Some consumable products (including, but not limited to shear blades and rubber pads) are sold separately and will wear naturally with normal use. These products are not covered under the above warranties, unless found to be defective in workmanship or material before use.

This warranty does not apply to defects resulting from abuse, neglect, accident, unauthorized repair, alteration, or unreasonable use of the product. It also does not cover products purchased from unauthorized distributors. A proof of purchase must accompany each warranty claim.

Any implied warranties arising from the sale of a General Tools product, including but not limited to implied warranties of merchantability and fitness for a particular purpose, are limited to the above. General Tools shall not be liable for loss of use of the product or other incidental or consequential damages, expenses, or economic loss, or for any claim of such damage, expenses, or economic loss.

State laws vary. The above limitations or exclusions may not apply to you. Warranty terms only valid in the US and Canada.

For more details or to file a warranty claim, contact General Tools at techsupport@generaltools.com.