

Warranty Policy

Our company provides customers with a limited warranty within 30 days after the package was delivered.

The limited warranty covered:

1. Replacement

- ① Replace the detachable assembly parts.
- ② Replace the hardware pack.
- ③ Replace the independent parts.

Warranty procedure: Provide photos of the outer box showing the order number (if possible), or photos of the parts need to be replaced.

The photos of the parts need to be replaced are required, the photos of the outer box showing the order number are optional.

2. Resend

To reissue a complete new replacement product, the premise is to prove that the product itself has quality defects. Damage in transit is not covered.

Warranty procedure: Provide photos of the outer box showing the order number and photos of defective products. Both are required.

Note: Please provide all the required information so that we can quickly process the warranty request without mistake.

Warranty timeline: After received all the required information, the warranty processing will be completed within 2 working days at the earliest and 7 working days at the latest.

Please be aware of limited warranty also typically do not cover things such as: Cosmetic defects, such as scratches or dents to kitchen appliances. Damage from pests. Improper installation, misuse, or neglect. And 30 days after the product was delivered.