

# Warranty

THINKWARE warrants to the original purchaser for the following period from your purchasing date against deficiencies in material and workmanship under normal use. Should this unit fail to operate in a satisfactory manner within the warranty period, THINKWARE will at its discretion, replace or repair the product. We may use functionally equivalent, similar (if model is discontinued or out of stock), reconditioned, refurbished, remanufactured, pre-owned or new products or parts.

MicroSD Card	6 months
Main Dash Cam unit and all Accessories in Box	1 Year

## If service is required

Should this unit fail to operate in a satisfactory manner, it is best to first check with the store where it was originally purchased. Should this fail to resolve the matter and if you believe your unit meets the criteria for warranty replacement or repair, please contact us at [support@thinkware.com](mailto:support@thinkware.com). Buyer is responsible for return shipping charge.

## What this warranty does not cover

### *This limited warranty does not cover:*

1. If the device was not purchased from THINKWARE or its authorized retailers
2. Device malfunction due to the normal wear and tear, misuse, lack of maintenance, accidents, modification, alteration or repairs by an unauthorized person or entity
3. Products that are operated in combination with ancillary or peripheral equipment not furnished or otherwise certified by THINKWARE for use with the product or any damage to the products or ancillary equipment as a result of such uses
4. THINKWARE is not liable for any damages (properties, business, and / or indirect damages), loss or corruption of data for any reason, product damage or personal injuries that occur due to accidents or natural disasters
5. THINKWARE Dash Cam records and saves videos of vehicle accidents. It does not however guarantee to record all accidents. Accidents with light impact that is not enough to activate the impact detection sensor may not be recorded.

For more information and customer support:  
Please contact your local THINKWARE authorized dealers

[www.thinkware.com](http://www.thinkware.com) 1 (844) 865-9273 (toll free)

## ► LIMITED WARRANTY AND DISCLAIMERS

THINKWARE warrants that the product will be free from defects in materials or workmanship under normal use for one (1) year starting from original date of purchase. You may be required to provide proof of purchase as a condition or receiving warranty service. The obligations of THINKWARE and the right of the purchaser under this warranty is limited to repair or replacement at the option of THINKWARE authorized dealer. The purchaser must provide notice of any defect within (1) year from the date of purchase and the defective product must be returned to the store where it was originally purchased or THINKWARE authorized dealers, at your expense.

Where permitted by local law, THINKWARE Products and any replacement products or parts may be either new or refurbished to be functionally equivalent to new in performance and reliability. Replacement products or parts will have functionality at least equal to that of the product or part being replaced. Replacement products and parts are warranted to be free from defects in materials or workmanship for 90 days, or for the remainder of the warranty period for the THINKWARE Product which they are replacing or in which they are installed, whichever is longer.

### *This Limited Warranty extends only to the original retail or wholesale Buyer.*

This Limited Warranty does not cover cosmetic damage, or damage resulting from (a) accident, abuse, misuse, natural disaster, insufficient or excessive electrical supply, abnormal environmental conditions or other external causes; (b) repair, replacement, modification, unauthorized disassembly or service by anyone other than THINKWARE or THINKWARE authorized service provider; or (c) modification or conversion conducted at user's discretion, carelessness, or negligence.

**EXCEPT AS EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY, THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, FOR YOUR THINKWARE PRODUCT. ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IMPOSED BY LAW ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY PERIOD. THINKWARE DISCLAIMS ALL OTHER WARRANTIES INCLUDING ANY IMPLIED WARRANTIES.**

This Limited Warranty gives you specific legal rights, and it is governed by the laws of the jurisdiction in which your THINKWARE Product was purchased. Some jurisdictions do not allow any limitation on how long a limited warranty will last, or the exclusion or limitation of incidental or consequential damages in which case, the exclusions or limitations stated in this Limited Warranty may not apply to you. You may also have other rights that vary by jurisdiction.

To the extent allowed by local law, the remedies provided in this Limited Warranty are your sole and exclusive remedies. These terms and conditions supersede any prior agreements or representations, including statements made in sales literature or advice given in connection with your purchase.

TO THE EXTENT ALLOWED BY LOCAL LAW, AND EXCEPT AS SPECIFICALLY SET FORTH IN THIS LIMITED WARRANTY, IN NO EVENT SHALL THINKWARE OR ANY THINKWARE-AUTHORIZED SERVICE PROVIDER BE LIABLE FOR (1) ANY DAMAGES CAUSED BY THE PRODUCT OR THE FAILURE OF THE PRODUCT TO PERFORM, (2) ANY DAMAGES RESULTING FROM LOSS DATA, OR (3) ANY INCIDENTAL, CONSEQUENTIAL, CONTINGENT OR SPECIAL DAMAGES WHATSOEVER, (4) ANY OBLIGATIONS ARISING FROM TORT OR ANY OTHER LEGAL THEORY, AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THINKWARE MAKES NO OTHER WARRANTIES.

## ► Limited 6 Month Warranty:

Product carrying a 6 month warranty against defects in materials and workmanship include THINKWARE MicroSD card included in the product package.