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LIFETIME WARRANTY

Most electronic products you buy come with a 90 day or maybe a one-year warranty. And with lots of conditions. It can only be the result of faulty manufacturing (who can tell?) and can be voided in stupid ways.

Here at OhmKat, we decided to do it differently.

We offer a full 100% lifetime replacement warranty. If at any time in the future your OhmKat stops working, if we can't problem solve and help you fix your issue, we will replace it for free.

When we tell this to people, they are skeptical. "What is the catch?" We can see it in their eyes. Well, there is no catch. If you buy an OhmKat and it stops working, we will ship you a new one. Done. Easy.

To make a warranty claim simply do the following.

Send an email to service@ohmkat and include:

- Your order number
- Your shipping address and phone number
- What product was purchased
- Detail of the problem you encountered

You will quickly get an email back with troubleshooting tips to fix the issue. If we are not able to help you fix the issue you will receive an email with a return label and/or a shipping confirmation for the new unit.

We can do this because we created a great product that almost never fails. Every unit is tested prior to being sold so it works right out of the box. We have also built failsafes and reset electronics into the power supply so that even if something happens, it can still be functional after a couple quick and easy steps.

We have sold thousands and thousands of power supplies and chimes. And of course we get some returns and some warranty claims. Every unit we get back is tested to figure out what went wrong. Out of all the returns, only 1 was truly defective.

Feel good about buying an OhmKat. It will provide years of great service for you and your smart device.