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Troubleshooting

Please check the following points before requesting the repair service.

Problem	Check List
Completely out of order	• Check if the power plug is not connected • Check for outlet failure
Water does not spray out	• Check if the water supply is turned on • Check if the water valve is locked • Check if nozzle is blocked by foreign material • Check if connection hose is bent
Water pressure is low	• Check if screen filter is blocked by foreign material • Check if the water pressure is set at too low of a level
Water is not warm enough	• Check if its temperature is set at off, a low level, or economy mode
LEDs of water high, middle, and low level are blinking.	• Check if the water is supplied properly • Power plug out and in process required after checking
Water tank is drained intermittently	• Check if the automatic water draining feature activates

Self-Diagnosis Table

Please refer to the following table for the exact status when requesting repair service.

No.	Self Diagnosis	Indication
1	Water temp sensor is disconnected or not inserted	LEDs of water low + middle level blinking
2	Water temp sensor is short-circuited or overheated	LEDs of water high + middle level blinking
3	Seat temp sensor is disconnected or not inserted	LED of water low level blinking
4	Seat temp sensor is short-circuited or overheated	LED of water high level blinking
5	Check the water is supplied properly	LEDs of water high, middle, and low level blinking Power plug out and in process required after checking