

Warranty Policy

Return Policy:

Please refer to the Return Policy of The Home Depot.

STANDARD ONE YEAR WARRANTY:

We warrants this product to be free from defects in workmanship and materials, under normal residential use and conditions, for a period of one year for the original invoice date. Shipping and handling fees are to be paid for by us. We agrees, during the warranty period, to furnish a repaired product of equal value in exchange without charge. Such replacement is subject to verification of the defect or malfunction and proof of purchase as confirmed by showing the model number on original dated sales receipt.

WARRANTY LIMITATIONS:

This warranty does not include:

- 1. Any condition resulting from other than ordinary residential wear or any use for which the product was not intended, such as use in rental or contract trade or commercial use.
- 2. Any condition resulting from incorrect or inadequate maintenance or care.
- 3. Damage resulting from misuse, abuse, negligence, accidents or shipping damage.
- 4. Dissatisfaction due to buyer's remorse.
- 5. Normal wear and tear.
- 6. Damages incurred during transportation.
- 7. Damages incurred during assembly or maintenance.
- 8. Any used, previously displayed items.

Email: saleservice@patiowell.com