

## GRAPE SOLAR LIMITED WARRANTY FOR PV MODULES

The following modules are covered under this warranty:

### Grape Solar P/N

- CS-X-*nnn*-DJ series, whereas “X” is “S” or “P”, and “*nnn*” is number from 175 to 280;
- GS-S-*nnn*-SF series, whereas “*nnn*” is number 175, 180, and 185;
- GS-S-*nnn*-CS series, whereas “*nnn*” is number 230 and 240;
- GS-P-*nnn*-OR series, whereas “*nnn*” is number 210, 215 and 220;
- GS-X-*nnn*-EUG series, whereas “X” is “S” or “P”, and “*nnn*” is number from 175 to 280;
- GS-X-*nnn*-Fab1 series, whereas “X” is “S” or “P”, and “*nnn*” is number from 210 to 300;
- GS-S-*nnn*-Fab3 series, whereas “*nnn*” is number from 175 to 255;
- GS-S-*nnn*-Fab8 series, whereas “*nnn*” is number from 105 to 250
- GS-S-*nnn*-Fab36 series, whereas “*nnn*” is number from 100 to 295;
- GS-X-*nnn*-Fab5 series, whereas “X” is “S” or “P”, and “*nnn*” is number from 210 to 280;
- GS-P-*nnn*-PDX series, whereas “*nnn*” is number 220, 225, 230 and 235;
- GS-S-*nnn*-TS series, whereas “*nnn*” is number 100, 135, 385 and 390;
- GS-S-*nnn*-Platinum series, whereas “*nnn*” is number 395, 400, 405 and 410.
- GS-STAR-*nnn*W series, whereas “*nnn*” is number from 50 to 240
- GS-X60-*nnn*-FabY series, whereas “X” is “M”, “S” or “P”, “*nnn*” is number from 250 to 300, “Y” is 1 or 2
- GS-X60LSQ-*nnn*-PR series, whereas “X” is “M”, “S” or “P”, and “*nnn*” is number from 250 to 300
- GS-X60-*nnn*-Fab1-USA series, whereas “X” is “M”, “S” or “P”, and “*nnn*” is number from 280 to 360
- GS-X120-*nnn*W-FabY series, whereas “X” is “M”, “S” or “P”, and “*nnn*” is number from 280 to 380, “Y” is 1 or 2

### 1 Limited Product Warranty – Ten (10) Year Repair, Replacement or Refund Remedy

Grape Solar Corporation with offices at 2635 W. 7<sup>th</sup> Place, Eugene, OR 97402 (“Grape Solar”) warrants that for ten (10) years from the date of delivery, its Photovoltaic modules (“PV modules”) shall be free from defects in materials and workmanship under normal application, installation, use and service conditions. If the PV modules fail to conform to this warranty, then for a period ending ten (10) years from date of delivery to the original end-customer (“the Customer”), Grape Solar will, at its option, either repair or replace the product, or refund the purchase price as paid by the Customer (“Purchase Price”) with a 4% reduction in refund amount per full calendar year since purchase. The repair, replacement or refund remedy shall be the sole and exclusive remedy provided under the Limited Product Warranty and shall not extend beyond the ten (10) year period set forth herein. This Limited Product Warranty does not warrant a specific power output, which shall be exclusively covered under Limited Power Warranty.

EXCEPTIONS: The following models have a five (5) year Repair, Replacement or Refund Remedy:

GS-S-*nnn*-Fab8 series, whereas “*nnn*” is number from 105 to 250

GS-STAR-*nnn*W series, whereas “*nnn*” is number from 50 to 240

### 2 Limited Power Warranty

a) If, within ten (10) years from date of purchase to the Customer any PV module(s) exhibits a power output less than 90% of the Minimum Peak Power as specified at the date of purchase in Grape Solar’s Product datasheet, provided that such loss in power is determined by Grape Solar (at its sole and absolute discretion) to be due to defects in material or workmanship Grape Solar will replace such loss in power by either providing to the Customer additional PV modules to make up such loss in power or by providing

monetary compensation (with a 4% reduction in refund amount per full calendar year since purchase) equivalent to the cost of additional PV required to make up such loss in power or by repairing or replacing the defective PV modules.

b) If, within twenty five (25) years from date of purchase to the Customer any PV module(s) exhibits a power output less than 80% of the Minimum Peak Power as specified at the date of purchase in Grape Solar's Product datasheet, provided that such loss in power is determined by Grape Solar (at its sole and absolute discretion) to be due to defects in material or workmanship Grape Solar will replace such loss in power by either providing to the Customer additional PV modules to make up such loss in power or by providing monetary compensation (with a 4% reduction in refund amount per full calendar year since purchase) equivalent to the cost of additional PV modules required to make up such loss in power or by repairing or replacing the defective PV modules

### 3 Exclusions and Limitations

a) Warranty claims must be filed within the applicable Warranty period.

b) Warranty claims may only be made by the customer with proof of purchase.

c) The Limited Warranties do not apply to any of the following:

i. PV modules that have been subjected to: misuse, abuse, neglect or accident; alteration, improper installation, application or removal; repair or modifications by someone other than an approved service technician; power failure surges, lightning, flood, fire, accidental breakage or other events outside Grape Solar's control.

ii. Cosmetic defects stemming from normal wear and tear of PV module materials.

iii. PV modules installed in locations which may be subject to direct contact with salt water.

d) The Limited Warranty does not cover transportation cost for return of the PV modules; reshipment of any repaired or replaced PV Modules to the applicable location. It does not cover the cost associated with installation, removal or reinstallation of the PV modules.

e) Warranty claims will not apply if the type or serial number of the PV modules is altered, removed or made illegible.

f) Any repair or replacement of an affected product shall not increase the applicable warranty period. The warranty period for replaced or repaired product is the remainder of the warranty for the affected product.

g) Claims under this warranty will only be accepted if the Buyer can provide proof that the malfunctioning or nonconformity of the module results exclusively from defects in materials and/or workmanship under normal application, installation, use and service conditions specified in Grape Solar's standard product documentation. Any color change of the module or any other changes in module appearance do not represent defects, insofar as the change in appearance does not stem from defects in material and/or workmanship, and does not cause degradation of functionality of the module.

h) In the event the Module(s) is no longer available, Grape Solar reserves the right, at its sole option, to deliver new or remanufactured Module(s) that may differ in size, color, shape, model number, and/or power level.

### 4 Limitation of Warranty

The limited warranty set forth herein is expressly in lieu of and excludes all other expressed or implied warranties including, but not limited to, the warranties of merchantability and fitness for a particular purpose

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and all other obligations or liabilities on the part of Grape Solar, unless other such warranties, obligations or liabilities are expressly agreed to in writing by Grape Solar. Grape Solar shall have no responsibility or liability whatsoever for damages or injury to persons or property, or for other loss or injury resulting from any cause whatsoever arising out of or relating to the PV module(s) including, without limitation, any defects and/or failures in the PV module(s) or from use or installation.

Grape Solar's aggregate liability shall not exceed the purchase price paid to Grape Solar by the customer for the unit of product or service furnished or to be furnished, as the case may be, which gave rise to the warranty claim.

Some jurisdictions do not allow limitations on warranties or exclusions or limitation of damages. Accordingly, the above exclusions or limitations may not apply. These warranties give a customer specific legal rights, and a customer may have other rights that vary from jurisdiction to jurisdiction.

## **5 Obtaining Warranty Performance**

If you feel you have a justified claim covered by this Limited Warranty, immediately notify the (a) Installer who sold the PV-modules, or (b) any authorized Grape Solar distributor of the claim in writing, or (c) send such notification to 2635 W. 7<sup>th</sup> Place, Eugene, OR 97402, directly. In addition, please enclose evidence of the date of purchase of the PV module. If applicable, your installer or distributor will give advice on handling the claim. If further assistance is required, please write to Grape Solar for instructions. The return of any PV-modules will not be accepted unless prior written authorization has been given by Grape Solar.

Grape Solar reserves the right to modify terms and conditions of this document at anytime without prior notice.