

## **What Is Covered?**

The warranty only covers defects in material or workmanship.

## **How long Coverage lasts?**

Every single product is backed by a 12-months Warranty and a 30-day return policy from the date of purchase. Special circumstances will be listed clearly in the listing.

## **How you can get the service?**

Dear customer, please contact us if you are not satisfied with a product before applying for return or refund. A prompt exchange should be issued within 30 days of delivery in original packaging and with proof of purchase from us. For technical support and warranty service, please contact svopes team: 855-385-1880 (Los Angeles 8:00am-5:00pm) or [service@svopes.com](mailto:service@svopes.com). All feedback will be responded to within 12-24 hours.

## **What we will do to solve the problem?**

During the warranty period, warranty products will be replaced, returned, or refunded at the request of the customer. If there is a lack of spare parts, we will also provide them for free.

## **What is not covered?**

Failure due to misuse or abuse are not covered by this warranty. Also, we are not responsible for any incidental or consequential damages.