

GLASS-LITE WARRANTY

10 Year Exterior Door Glass-Lite Warranty

WARRANTY COVERAGE:

MMI DOOR warrants that its Glass component product ("Product") is free from defects in material and workmanship which will make the Product unfit for its normal and recommended use. THE DURATION OF THIS WARRANTY BEGINS ON THE DATE OF PURCHASE BY THE CUSTOMER AND EXTENDS FOR THE FOLLOWING PERIOD:

1. Ten (10) years for the glass component for seal failure.
2. Lifetime for Frame component against warping and cracking

EXCLUSION FROM COVERAGE:

This warranty does not cover:

1. Defects or damages arising out of shipment by common carriers, private transportation or other means of transportation.
2. Defects of damages arising out of improper handling or cleaning, defective or improper installation, defective or improper glazing, accident, act of God, intentional human act, misuse or abuse, or any other circumstances beyond the control of MMI DOOR.
3. Products installed in high-moisture environments, such as swimming pool enclosures or greenhouses.
4. Product used or installed in high-vibration environments.
5. Products not finished-painted in accordance with door edge label or installation instructions.
6. Product finished with non-recommended paints, stains or topcoats.
7. Performance of finish paints.
8. Labor, shipping or other charges incurred or claimed by the Customer.

WARRANTY CLAIM PROCEDURES:

If within the applicable warranty period the Customer discovers a defect in the Product which is covered by this warranty, the Customer must follow this procedure:

1. The Customer must promptly present a written claim to MMI DOOR 6361 Sterling Dr. North, Sterling Heights, MI 48312. MMI DOOR must receive this claim no later than ten (10) years after the date of the Customer's purchase.
2. The Customer must use reasonable diligence to include in the written claim all of the following:
 - a. Adequate description of defect(s).
 - b. Identification of Product design or pattern.
 - c. Exact Product size.
 - d. Date Product was manufactured.
 - e. Date of the Customer's purchase and the date of delivery to the Customer.
3. The Customer, at MMI DOOR's option, must permit MMI DOOR or its representative to inspect the Product.

REMEDIES:

After receiving a valid claim, MMI DOOR will, at its option, (a) repair the Product, or (b) provide a replacement Product (or part, as appropriate) of like kind and design.

DISCLAIMER OF WARRANTY:

MMI DOOR MAKES NO IMPLIED WARRANTY, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), AND MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, WITH RESPECT TO THE PRODUCT (OR ANY REPLACEMENT), EXCEPT TO THE EXTENT PROVIDED HEREIN.

LIMITATION OF REMEDIES:

THE REMEDIES SET FORTH ABOVE ARE THE CUSTOMER'S EXCLUSIVE REMEDIES FOR BREACH OF WARRANTY. IN NO CASE SHALL MMI DOOR BE LIABLE TO THE CUSTOMER OR ANY OTHER PERSON FOR ANY GENERAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY, OR ANY EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME LIMITATION OR EXCLUSIONS IN THIS WARRANTY MAY NOT APPLY.

Unless modified in a later writing signed by both MMI DOOR and the claimant, this warranty is the complete and exclusive warranty relating to the Product, superseding all earlier agreements and other communications relating to the Product. No employee of MMI DOOR or any other party is authorized to make any warranty in addition to this warranty. Invalidation of any one or more of the provisions of this warranty shall not invalidate or affect any one of the other provisions hereof, which shall remain in full force and effect.

This warranty is not transferable. This warranty provides specific legal rights, and other rights, which vary from state to state, may be available.