



## HOUSE OF MOSAICS USE AND CARE GUIDE

### Questions call House of Mosaics Customer Service

8 a.m.- 5 p.m. EST, Monday - Friday 888-237-5623

Our mosaics are guaranteed for five years from date of purchase, as long as the following conditions are met regarding care, installation and maintenance.

#### OUR LIABILITY TO YOU AS OUR CUSTOMER

1. We only supply the Products for domestic and private use. You agree not to use the product for any commercial, business or resale purposes, and we have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.
2. We do not in any way exclude or limit our liability for:
  - a) death or personal injury caused by our negligence;
  - b) fraud or fraudulent misrepresentation;
  - c) any breach of the terms implied by section 12 of the Sale of Goods Act 1979 (title and quiet possession);
  - d) any breach of the terms implied by section 13 to 15 of the Sale of Goods Act 1979 (description, satisfactory quality, fitness for purpose and samples); and
  - e) defective products under the Consumer Protection Act 1987.

#### EVENTS OUTSIDE OUR CONTROL

3. We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under a Contract that is caused by an Event Outside Our Control. An Event Outside Our Control is defined below in clause 53.
4. An **Event Outside Our Control** means any act or event beyond our reasonable control, including without limitation strikes, lock-outs or other industrial action by third parties, civil commotion, riot, invasion, terrorist attack or threat of terrorist attack, war (whether declared or not) or threat or preparation for war, fire, explosion, storm, flood, earthquake, subsidence, epidemic or other natural disaster, or failure of public or private telecommunications networks or impossibility of the use of railways, shipping, aircraft, motor transport or other means of public or private transport.
5. If an Event Outside Our Control takes place that affects the performance of our obligations under a Contract:
  - a) we will contact you as soon as reasonably possible to notify you; and
  - b) our obligations under a Contract will be suspended and the time for performance of our obligations will be extended for the duration of the Event Outside Our Control. Where the Event Outside Our Control affects our delivery of Products to you, we will arrange a new delivery date with you after the Event Outside Our Control is over.
6. You may cancel a Contract affected by an Event Outside Our Control which has continued for more than 30 days. To cancel please contact us. If you opt to cancel, you will have to return (at our cost) any relevant Products you have already received and we will refund the price you have paid, including any delivery charge.

## CARE AND INSTALLATION GUIDE FOR GLASS MOSAICS

**Glass Mosaic – For use on the WALL only**

- Perfect for anyone wanting to create a 'wow' statement feature in their home.

**AREAS FOR USE:**

- Kitchen Splashback or Sink Splashback
- Bathroom, Zoned area, Border, Feature Wall

**MORTAR:**

- Flexible

**GROUT:**

- Fine grade, not coarse

**CLEAN WITH:**

- Warm soapy water, do not use bleach as will cause damage to the tile surface of the mosaic.

**TOOLS NEEDED:**

- Scissors, Tile Cutter, Tile Nipper, Adhesive Trowel 4mm, Grout float, Sponge, Tile Spacers, Tile Trim

## CARE AND INSTALLATION GUIDE FOR MIXED MATERIAL MOSAICS

**Mixed Material Mosaic – For use on the Wall only**

- Perfect for anyone wanting to create a 'wow' statement feature in their home.

**AREAS FOR USE:**

- Kitchen Splashback or Sink Splashback
- Bathroom, Zoned area, Border, Feature Wall

**MORTAR:**

- Flexible

**GROUT:**

- Fine grade, not coarse

**CLEAN WITH:**

- Warm soapy water, do not use bleach as will cause damage to the tile surface of the mosaic.

**TOOLS NEEDED:**

- Scissors, Tile Cutter, Tile Nipper, Adhesive Trowel 4mm, Grout float, Sponge, Tile Spacers, Tile Trim

## CARE AND INSTALLATION GUIDE FOR NATURAL STONE MOSAICS

### Mixed Material Mosaic – For use on the Wall and Floor

- Perfect for anyone wanting to create a 'wow' statement feature in their home.

#### AREAS FOR USE:

- Kitchen Splashback or Sink Splashback
- Bathroom, Zoned area, Border, Feature Wall, Shower Tray or Walk in Shower area

#### MORTAR:

- Flexible

#### GROUT:

- Fine grade, not coarse

#### CLEAN WITH:

- Warm soapy water, do not use bleach as will cause damage to the tile surface of the mosaic.

#### TOOLS NEEDED:

- Scissors, Tile Cutter, Tile Nipper, Adhesive Trowel 4mm, Grout float, Sponge, Tile Spacers, Tile Trim

All care and installation instructions are featured on the reverse of all packaging (example below)

### Mixed Material Mosaics for the Wall

House of Mosaics tiles are stylish and contemporary and of the best quality available. Whether you are tiling onto a wall or floor, mosaic tiles are highly versatile, and there are many ways to use them in a bathroom, kitchen and many other areas in your home.

#### Features and Benefits

- Easy to install.
- Simple to cut mesh, using scissors or a utility knife.
- Many designs available, to suit classic and the latest trends.
- Use in many rooms; kitchens, bathrooms, conservatories, en-suites, cloakrooms.
- Easy interlocking system to join irregular shape sheets together.
- Ideal for use on curved surfaces.

#### Where to use...

Can be used in many different applications:

- Feature Wall
- Slim Border, cut the mosaics down to create a horizontal or vertical border in between larger tiles
- Full-sheet Border
- Zoned Shower Area (wall only)
- Wet Room Divider Wall

#### Helpful Hints...

- Mixed material mosaic tiles are for wall installation only and must not be used on floors.
- Some mosaics have a protective film over certain pieces, and this must be kept in place until after the grouting has been completed. If removed, it could cause the product to be damaged during installation and will invalidate the product guarantee.
- Mixed material mosaics containing metals do not need to be sealed with any additional tile care products. However, where mosaics contain natural stone pieces, we recommend sealing with a tile sealer to protect the natural stone surface. These are available in all good DIY and tile stores.
- If using a darker coloured grout with mosaic pieces, the tiles must be sealed before grouting to prevent the grout staining the wood.
- Although mixed material mosaics can be applied to walls in frequently wet areas, we recommend that a waterproof membrane is installed prior to the mosaic being applied.
- Do not let excess grout completely dry out before removing from the tiles, as hardened grout can be very difficult to remove, and could damage the tile.
- Some mosaics have a textured surface intended to retain a residue of grout after installation. This is part of their appearance, and is not a product defect.
- Any excess grout must be removed straight away with a damp sponging or soft cloth.
- Mixed material mosaics containing metal must not be used in areas where excess water will sit on the surface of the tile for long periods of time, i.e. a wetroom or shower area.
- Mixed material mosaics containing metal must not be used in areas where excess water will sit on the surface of the tile for long periods of time, i.e. a wetroom or shower area.
- We recommend cleaning the mosaic tiles with warm soapy water or tile care cleaning products.
- Do not use harsh cleaning products containing bleach, as this will cause damage to the top layer of material.

#### Installation Guide

Just follow our easy 8 step installation guide to create your perfect tiled area...

- Step 1: Measure up...**  
Calculate how many sheets you will need for your area. Use our handy calculator online to help you measure too.
- Step 2: Prepare it...**  
Ensure that the wall you are tiling onto is level and sound.
- Step 3: Spread it...**  
Choose a flexible tile adhesive, suitable for the surface on which the mosaics will be fixed and apply with a tiling trowel. We recommend a thin notched trowel to ensure maximum coverage with the mosaic.
- Step 4: Cut it...**  
You may need to cut down some of the mosaics to fit into position on the wall. We recommend using a manual tile cutter for the mosaics, but you may find using an electric wet saw with an appropriate blade easier to cut the mosaics. A tile nipper will do without shaped small cuts.
- Step 5: Install it...**  
Offer up the mosaic sheet to the wall and solidly press into the tile adhesive.
- Step 6: Trim it...**  
Finish and hide any raw or cut tile edges with a tile trim. Do not sand this or back of exposed tile edges or visible areas such as the around a window, or in full sheet areas, where the tile does not go all the way to the edge of a wall.
- Step 7: Grout it...**  
Grout the mosaics with a fine grade grout, using a grout float once the tile adhesive is fully dry. We recommend a grout float for large areas, or a sponging float for smaller or border areas.
- Step 8: Finish it...**  
Finish off the mosaic tiles, by clearing off the excess grout with a damp sponge and warm water. We recommend a moist edge tiling sponge.

**HOUSE OF MOSAICS**  
Mosaic Tile Specialists

**BEFORE ANY WORKS COMMENCE**

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