





## Golden Champion Window Treatment Products WARRANTY POLICY

For a period of 12 months, Golden Champion guarantees that this product, including all its parts and workmanship, is free from distinct defects in material and operation, starting on the date of product purchase under the following conditions:

- 1. For this warranty to be effective, the consumer must present this policy with the Home Depot receipt including information to confirm the product model, store of purchase, and purchase date, along with the complete product.
- Contact Golden Champion with necessary proofs of defects via <u>customerservice@gcind.com.tw</u> with the following information:
  - a. Product name
  - b. Brand name
  - c. SKU#
  - d. Consumer name
  - e. Phone number
  - f. Street and number
  - g. City, State
  - h. Postal code

This warranty is not valid in the following cases:

- 1 When the product has been used under conditions other than those considered normal.
- When the product has not been operated according to the provided instructions for use.
- 3 When the product has been modified or repaired by personnel not authorized by Home Depot.

The consumer is hereby permitted to request that this warranty be made effective and can obtain the replacement parts and accessories at the address mentioned in this document.

This Warranty is valid for obtaining an equivalent replacement of the product and, therefore, no spare parts are granted.