BELLATERRALHEME

USE & CARE MANUAL

Tempered Glass Characteristic

Due to the manufacturing process, glass will tend to have a greenish tint, this is a natural feature and is not considered a defect. As a result of the tempering process or otherwise, color variations in glass may occur in certain products.

Stone Characteristics

Color and Pattern Variations in stone are a natural occurrence. Natural occurring stone characteristics such as variations in grain, color, mineral streaks are not considered as defective product.

Marble is a calcium-rich stone, porous and susceptible to expansion. When spills are left on a marble countertop, they seep into the pores. Over time, this leads to cracks. It's important to wipe up any spills immediately, then wipe the area with a little water and dry immediately.

Never allow wet dishes, glasses or water to stand on a marble countertop for any length of time. Water will seep into the stone and leave a permanent ring to remind you where the water was. This is caused by a permanent change in the marble's composition and can only be removed by professional polishing. You'll need to select a cleaning solution that is made specifically for cleaning marble. Most regular household cleaners contain acid, which can damage the finish. Cleaners with citric acid must be avoided. Neutral cleaners, such as phosphate-free solutions or dishwashing liquids, will work in a pinch. The trick to using any cleaning agent on your countertop is to rinse the soap off immediately with warm water to avoid drying out the marble.

A stone sealer is recommended to be used every 6 months for added protection. However, depending on use, sealing may be needed more frequently.

BELLATERRALHEME

Finish and Wood Characteristics

All wood naturally ages, darkens, changes color and mellows over time due primarily to exposure to light. While this color change is imperceptible from day to day it may be significant over a longer period of time, or due to amount of light the wood is exposed to. On warranty replacement doors or drawers, we will not guarantee an exact color match. Also, imperfections such as checks (small surface splits), pitch pockets (small dark holes) or darker mineral streaks are natural and are not considered defects.

Ceramic Sinks

Thoroughly rinse and wipe sink with a microfiber cleaning cloth after every use to help prevent water spots.

For regular cleaning, it is recommended that mild liquid soap and hot water be used with a soft non-abrasive cloth or sponge. Do not use any abrasive material to clean surface, such as steel wool, wire brushes, or scouring pads-doing so may scratch and/or wear down the sinks surface.

Always test cleaning solutions on a small inconspicuous area before applying it to the surface of the product in its entirety. Do not allow cleaner to sit and soak. Wipe all surfaces clean and rinse them completely with water immediately after applying cleaner. Be sure to rinse and dry any overspray on nearby surfaces with water as well. Strong cleaning solutions may soak in, damage, discolor, and/or affect the product's functionality.

Effectiveness of cleaners and care procedures is dependent on factors which include, but are not limited to, hardness and temperature of the water, cleaning formulas, and age/condition of the sink being cleaned.