



SHOWER STALL WARRANTY

GENERAL

Ella warrants to the original purchaser only that its product is free from defects in material or workmanship. Ella offers a Lifetime limited warranty* on all AcrylX™ fiberglass models from the date of purchase.

*Commercial applications carry a (30) year warranty.

If the product shall prove to have material defects, manufacturing defects or other labor defects, during the warranty period, it shall be repaired or replaced at the discretion of the warranty department of Renovative Bath.

LIMIT OF LIABILITY

Ella sole and exclusive liability hereunder shall be to repair or replace goods or parts there of found to be defective within the warranty period. In no event shall Ella be liable to the purchaser for incidental or consequential damages whether in contract, tort, or otherwise, including but not limited to damage related to loss of profits or revenue, loss of use of goods or any associated equipment, cost of substitute goods, downtime costs, or other damages to the purchaser or its customers.

WARRANTY CLAIM

To file a warranty claim you must fill out a Ella Product warranty claim request and submit it to Ella's Bubbles for approval. Upon approval a work order will be issued for that warranty claim and the unit will be repaired or replaced with a product of equal value at the manufacturers' option. Should the claim be deemed non-warranty, an applicable service fee will be applied by the service technician.

WARRANTY EXCEPTIONS

1. This warranty shall not apply to incorrect operating procedures, breakage or damage caused by neglect, improper maintenance, abuse, misuse, alteration or modification to the unit by the buyer or anyone representing the buyer. It will not cover chemical corrosion, natural corrosion, fire, or any act by the force of nature.
2. The buyer of this product is fully responsible for the proper installation of this unit. Ella will not be held responsible for any damage resulting from improper installation.
3. This warranty does not apply to products or equipment not installed or operated in accordance with the instructions supplied by Ella and in accordance with all applicable rules, regulations, and legislation pertaining to such installation.
4. Ella is not liable for personal injuries to or the death of any person or for any direct, special, incidental or consequential damages, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other costs resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or parts covered by this warranty.
5. All warranty work will be implemented at the discretion of the Ella Warranty Department upon the summation and evaluation of the circumstance involving the product in question.
6. There are no other expressed warranties. Implied warranties, including those of merchantability and fitness for purpose are limited to the warranty period. Any and all implied warranties are excluded and/or limited to the extent permitted under the laws of the state where the product is installed.
7. Ella is not liable for any costs, damages, or claims incurred for products purchased that will not fit through openings, or existing structures. Ella is not liable for any costs, damages, or claims resulting from defects that could have been discovered, repaired, or avoided by inspection and testing prior to installation.

For any questions or requests contact our warranty department at: 1-800-480-6850

All mailing notification must be sent via certified mail to:

Ella's Bubbles, LLC.

2101 S. Carpenter Street

Chicago, IL 60608

Email: info@ellasbubbles.com

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