

JELD-WEN Entry Door with PetSafe Panel Pet Door Insert

Your JELD-WEN® Entry Door has been installed with the PetSafe® Panel Pet Door Insert™ accessory designed to allow your family pet to have the freedom to come and go as the pet pleases. The panel insert has been professionally installed for a finished look to complement your entry door.

For questions regarding the JELD-WEN entry door installation, finishing or warranty, review the installation instructions supplied with the entry door or visit www.jeld-wen.com.

If you have questions regarding the PetSafe product, review the Homeowner's Guide included with the Panel Pet Door Insert.

LIABILITY

By selecting an entry door with a pet door insert, the user acknowledges he/she understands and accepts the risks associated with the use, misuse and ultimate suitability of a pet door. JELD-WEN and Radio Systems Corporation are not responsible for hazards to humans, animals, or property created by the use of a pet door.

PLEASE READ THE WARNING AND CAUTION STATEMENTS INCLUDED IN THE PETSAFE HOMEOWNER'S GUIDE AND KEEP THIS DOCUMENT FOR REFERENCE.

CERTIFICATIONS & BUILDING CODES

It is the responsibility of the contractor and homeowner to know and comply with local and state building codes and requirements before installing the JELD-WEN Entry Door with the PetSafe Panel Pet Door Insert. JELD-WEN and Radio Systems Corporation are not responsible for compliance with any building code requirements.

The JELD-WEN Entry Door with PetSafe Panel Pet Door Insert is not certified to meet any building or energy codes as follows:

Fire Ratings – does not meet National Fire Protection Association Guidelines (NFPA) Warnock Hersey Programs or other fire resistance codes; the opening created by the pet door defeats the door's fire resistance.

Structural Performance and Impact Ratings - does not meet ASTM E330, Miami Dade BCCO NOA, the Intertek Testing Services Warnock Hersey Programs or other requirements for structural and impact ratings.

Thermal Performance - does not meet any U-Value & SHGC in accordance with the International Energy Conservation Code (IECC) and or National Fenestration Rating Council (NFRC).

Acoustical Performance - does not meet any Sound Transmission Ratings (STC).

Air Infiltration - does not meet any air infiltration requirements per ASTM E283.

Water Infiltration – does not meet any requirements for water infiltration per ASTM E547.

Forced Entry Resistance - does not meet any Forced Entry Resistance, Miami-Dade BCCO PA202 physical endurance requirements in accordance with ANSI A151.1 / level 3.

APPROPRIATE EXPOSURE FOR EXTERIOR DOORS

To adequately protect your door and minimize the possibility of weather intrusion, an overhang may be required. Please see our "Appropriate Protection for Exterior Doors" document available on our website at www.jeld-wen.com.

JELD-WEN® INTERIOR AND EXTERIOR DOOR SLAB AND SYSTEM LIMITED WARRANTY FOR THE HOME DEPOT OUR WARRANTY TO YOU...

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for JELD-WEN products manufactured on or after **July 1, 2010** and distributed by the Home Depot®. Separate warranties apply for our garage door collections. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance information, refer to www.jeld-wen.com.

What This Warranty COVERS

We warrant to the original owner² that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of purchase as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part.

Limited Lifetime Warranty on Premium Steel Door Systems: We warrant our Premium steel door slabs and systems (including door panel, frame, hinges, and, if present, adjustable threshold as purchased) for **ten (10)** years. If our product is proven defective in the first **ten (10)** years, we will at our option either repair or replace the defective system or component. If our product is found to be defective after the first **ten (10)** years, we will offer for purchase a replacement door system or component for 40% off the current JELD-WEN list price.

Five Year Limited Warranty on Utility Steel Door Systems: We warrant each Utility steel door slab and system (including door panel, frame, hinges, and if present, adjustable threshold as purchased) for **five (5)** years.

Limited Lifetime Warranty on Fiberglass Door Systems: We warrant our fiberglass door slabs and systems (including door panel, frame, hinges, and, if present, adjustable threshold as purchased) for **as long as you own and occupy your residence**.

Wood Door Slabs: We warrant our wood door slabs for **five (5)** years; frames are warranted for **one (1)** year from the date of purchase.

Interior Door Slabs: We warrant our interior door slabs for **five (5)** years; frames are warranted for **one (1)** year from the date of purchase.

Factory Prefinish: We warrant the factory-applied prefinish on our doors against peeling, checking, or cracking for **one (1)** year from the date of initial purchase. Should the factory prefinish be proven defective, we will at our option, replace or refinish the door or pay up to \$100.00 per opening to the current owner. (Note: this coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.)

AuraLast® Protection for Door Frames: Our AuraLast pine door frame components will be free from wood cellular structure failure (often referred to as "wood cellular breakdown") caused by decay and/or termites for as long as the original consumer owns the home in which the AuraLast wood frames are originally installed. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.

Transferability

In the event you sell your residence/building or it becomes occupied by other than the original owner, the warranty is the lesser of five (5) years from the date of manufacture or the period indicated above.

How to Get Assistance

If you have a problem with your JELD-WEN exterior door product, immediately upon discovery contact the store from whom you purchased our product or contact us directly:

Mail: JELD-WEN Customer Service
Attn: Door Warranty Claims
P.O. Box 1329, Klamath Falls, OR 97601
Phone: 800-JELD-WEN (800-535-3936)
Fax: 800-436-5954
Email: CustomerServiceAgents@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, b) copy of your sales receipt, c) how to contact you, d) the address where the product can be inspected, and e) a description of the apparent problem and the product (photographs are helpful).

What We Will Do

Upon receiving your notification, we will send out an acknowledgement within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If it is determined that the product does not have a defect covered by the warranty, we may charge an inspection fee for an onsite inspection that is required or requested by you. If it is determined that there is in fact a defect we will, repair the product, ship a replacement product to the distributor or person making the claim in the same specification as the original product sold to the distributor, or refund the original purchase price paid to us. Replacement components/products are warranted for the balance of the original product warranty or 90 days, whichever is longer.

What This Warranty Does NOT Cover

JELD-WEN manufactures and sells both individual door slabs and complete door systems. This warranty does not cover parts or components (e.g., locksets, handles, etc.) not provided by JELD-WEN. See your distributor or dealer regarding the warranty on the entire door system and/or these other components.

We are not liable for:

- Normal wear and tear, and natural weathering of surfaces, including normal wear and tear of weatherstrip. Exception: normal wear and tear of weatherstrip on the adjustable threshold will be covered for one year.
- Problems due to misuse or abuse; failure to follow the care and maintenance instructions; or as a result of any cause beyond our reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Problems related to: improper finishing of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame; variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material.
- Failure to provide an adequate overhang; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at www.jeld-wen.com/resources; for specific information pertaining to your structure, consult your contractor or other building professional.
- Warp for any 3'6" wide by 8' 0" high by 1 3/4", or smaller door slab, which does not exceed 1/4" in the plane of the door slab itself; door slabs wider and/or higher are not guaranteed for warp.
- Bow or misalignment in the frame or jamb in which the door slab is hung (if such is purchased from JELD-WEN unmachined and not prehung).

- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity, consult our Care & Maintenance documents on how to work with this natural movement.
- Wood cellular structure failure for wood components other than of AuraLast pine and any components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood cellular structure failure.
- Problems related to water and/or air infiltration due to improper assembly; installation errors or flaws in building design and construction; installation must be in strict conformance with the installation instructions provided by the manufacturer.
- Structural integrity issues or other problems caused by improper fitting of the hardware, improper sizing of the door slab, or other door entry system assembly problems.
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or does not comply with applicable building codes.
- Hardware or inserts that are not provided by us, such as locksets, door handles, strikes, etc.
- Damage as a result of drilling, cutting, or screwing through the door face (e.g. installing a mail slot).
- Cost for labor, removal or disposal of defective product(s), installation or finishing of the replacement door or component.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

Important Legal Information

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty.

¹ "JELD-WEN Products" shall refer to interior and exterior door slabs and systems manufactured in the United States and marketed under the JELD-WEN brand name and sold by The Home Depot. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed.

² The original owner means the contractor/dealer/distributor/purchaser and the initial owner of the structure where the product is initially installed. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed.

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Panel Pet Door Insert™ Homeowner's Guide

Model Number – RPA00-12510

protect. teach. love.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.



These symbols indicate that you should refer to the Homeowner's Informational Guide for important information.

WARNING

When children are present in the home, it is important to consider the pet door during child proofing activities, the pet door may be misused by a child resulting in the child accessing potential hazards that may be on the other side of the pet door. Purchasers/Homeowners with swimming pools should ensure that the pet door is monitored at all times and that the swimming pool has adequate barriers to entry. If a new hazard is created inside or outside of your home, which may be accessed through the pet door, Radio Systems® Corporation recommends that you properly guard access to the hazard or remove the pet door. The closing panel or lock, if applicable, is provided for aesthetic and energy efficiency purposes and is not intended as a security device. Radio Systems® Corporation will not be liable for unintended use and the purchaser of this product accepts full responsibility for oversight of the opening it creates.

CAUTION

The user, prior to installation, must become familiar with all building codes that may affect the installation of the pet door and determine, along with a licensed contractor, its suitability in a given installation. This pet door is not a fire door. It is important for the owner and contractor to consider any risks that may be present inside or outside of the pet door, and any risks that may be created by subsequent changes to your property and how they may relate to the existence and use, including misuse of the pet door.

Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love—essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at www.petsafe.net or contact our Customer Care Center at 1-800-732-2677.

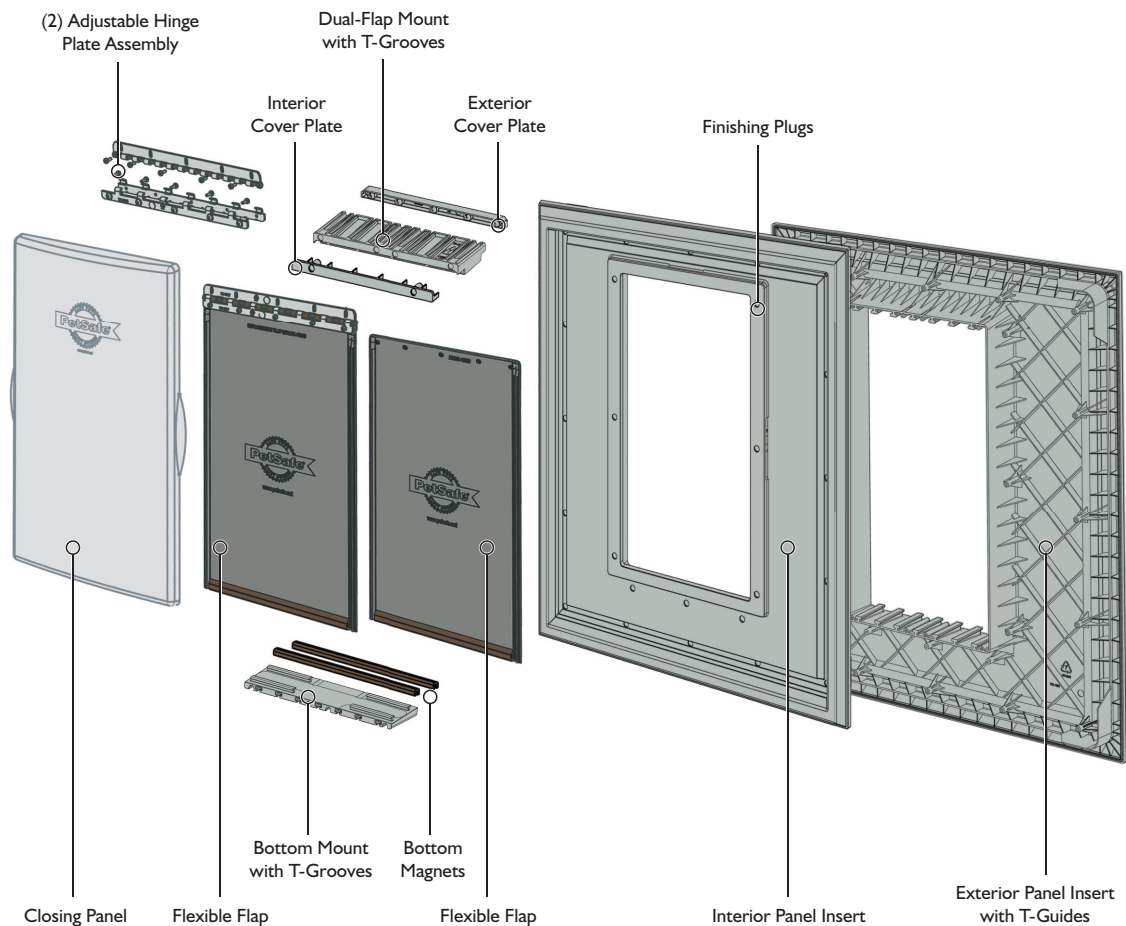
PRODUCT WARRANTY

To get the most protection out of your one-year warranty, please register your product within 30 days at www.petsafe.net. By registering and keeping your receipt, you will enjoy the product's full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at www.petsafe.net.

The PetSafe® Panel Pet Door Insert™ was professionally installed by a door manufacture or a professional door technician; please contact the manufacture or technician on any questions concerning installation. Any other questions about your PetSafe® pet door can be found by calling PetSafe® Customer Care Center at 1-800-732-2677 or by visiting www.petsafe.net.

To maintain your PetSafe® Panel Pet Door Insert™, please reference the expanded view and replacement parts available on reverse side:

Expanded View



Replacement Parts & Accessories

To purchase replacement parts or accessories, contact PetSafe® Customer Care Center at 1-800-732-2677 or by visiting www.petsafe.net.

Description	Part #
Large Replacement Flap	PAC11-11039
Replacement Hardware Kit	MPA00-12085/CPA00-12085
Closing Panel	MPA00-12828/CPA00-11383
PetSafe® Panel Blank Insert™	RPA00-12746

Flap Replacement/Horizontal Flap Adjustment: The PetSafe® Panel Pet Door Insert™ uses two PetSafe® large flaps. To replace a flap, simply hold flap up and unscrew the five screws on the lower section of the inboard Hinge Plate. Replace with a new flap and return existing five screws to secure flap back into place. To horizontally adjust a flap, hold flap up and loosen the five screws on the lower section of the inboard Hinge Plate. Adjust flap left or right for a snug fit and tighten screws back into place.

Vertical Flap Adjustment: To adjust flap vertically the Interior or Exterior Cover plate will need to be removed, depending on which flap is being modified. Use a small flat head screwdriver to remove Finishing Plugs on the Interior or Exterior Cover. Loosen the five screws on the upper section of the Hinge Plate and adjust flap up or down for a snug fit. Tighten screws back into place and replace Finishing Plugs.

NOTE: Vinyl flaps shrink during cold months and stretch in warmer months and may need to be adjusted to ensure a proper fit during seasonal changes.

Paintable Design: The PetSafe® Panel Pet Door Insert™ was professionally painted during installation. If you need to repaint your pet door insert, the only parts paintable are the Interior and Exterior Panels, Dual-Flap Mount, Bottom Mount, Interior and Exterior Cover Plates and Finishing Plugs. Any new paintable parts should be primed before painting. T-grooves on the Exterior Panel Insert, the Dual-Flap Mount and Bottom Mount should not be painted to allow movement after installation.

Closing Panel: Included with the PetSafe® Panel Pet Door Insert™ is a plastic snap-on closing panel. Convenient, for those times when limiting access for your pet's entry and exit is necessary.

PetSafe® Panel Blank Insert™: If you no longer have the need for a pet door, you can replace your PetSafe® Panel Pet Door Insert™ with the Panel Blank Insert™. The PetSafe® Panel Blank Insert™ provides the same paneled look without the pet door and is paintable.

In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

Under no circumstances will PetSafe® be liable for any labor charges or any expenses whatsoever in connection with the painting, removal, repair or installation of this product.