

# AISWORD

## Improper Care and Use

Your products require some routine maintenance to maintain its beauty and structural integrity. Please take care to treat your products like the fine pieces they are. Proper care and use are essential to preserving your rights under this warranty. We will not repair or replace your furniture if improper maintenance or improper use causes damage. This warranty does not apply if your product is damaged by the use of detergents, abrasives or other improper cleaning agents.

## Accidents, Abuse and Normal Wear and Tear

This warranty does not cover damage resulting from negligence, abuse, normal wear and tear, or accidents: including burns, cuts, scratches, tears, scuffs, watermarks, sun damage, extreme temperatures, indentations or pet damage. Damage occurring during the delivery or set up of your products in your home is not covered by this warranty and should be addressed with the party making delivery.

## CARE & PROTECTION

- Where possible, do not place furniture directly under the windows or in direct sunlight, as sunlight causes fading over time.
- If possible, keep furniture away from radiators, heat and air vents, and air conditioning units. Daily exposure to heat or cool, moist air can fade the finish on your furniture and dry the wood causing cracks over time.
- Use pads, cloth, or coasters to protect the surfaces from plastic, hot dishes, rubber, metals, vases, etc.
- Do not place hot, cold, or moist items directly on the wooden surface, as they can create discolored rings and other marks.
- Clean up spills as quickly as possible.
- Rotate accessories on furniture every now and then so that they do not sit on the same spot all the time causing fading.
- Plastic, nylon, or rubber materials such as TV's, computers, alarm clocks, and other items can cause an adverse reaction with the finish of your furniture over time.
- Do not drag objects on your furniture surface; lift and place them.
- It is suggested to tighten bolts and hardware, especially on bed frames, at least once a year.